

BUSINESS MANAGEMENT

1. Match the word to its concept.

A business

Needs

Wants

A market

Customers

Consumers

Opportunity Cost

The four functional areas (departments) of a business are:

are the people or organization that buy a product.

represent the potential benefits someone misses out on when choosing one alternative over another.

are the desires that people have, i.e. a new mobile phone.

is simply a place whereby buyers and sellers meet to trade.

is an organization that uses inputs to produce goods and/or to provide services.

are the people or organization that use a product.

are the basic necessities that a person must have in order to survive.

human resources, finance and account, marketing, and operations.

2. Drag and drop the correct words to complete the chart.





Quaternary

Enterprise

Primary

Factors of production

Secondary

Business sectors

Labour

Land

Tertiary

Capital

3. Drag and drop the correct words to complete the concept.

that went into making it

of the inputs

between

Value added

difference

a product's price

the total cost

and

is

the

4. Drag and drop the correct headings.

Sole traders

Partnerships

Companies (Corporations)

Non-profit organizations

- They are **owned by their shareholders**. Shareholders are individuals or other businesses that have invested their money to provide capital for a company.
- Companies are **incorporated** businesses.
- They have **limited liability**. Shareholders **do not have to bear the responsibility of a company's debts** and will not stand to lose personal belongings if the company goes into arrears.
- A board of directors is elected by shareholders to run the company on their behalf.
- The term "**limited companies**" is sometimes used to clarify the fact that all companies have limited liability.
- There are two types of (limited) companies: private limited companies and public limited companies.
- A **Private Limited Company** is a company that cannot raise share capital from the general public. Instead, shares are sold to private family members and friends.
- A **Public Limited Company** is able to advertise and sell its shares to the general public via the stock exchange. It must carry the letters "PLC" after its name.
- Limited companies **must produce an Annual Report and Final Accounts**. These accounts are scrutinized by an external auditor before they are distributed to shareholders.

- It is also known as a **not-for-profit-organization**.
- It is an establishment that is run in a professional and business-like manner but **without profit being the major objective**.
- NPOs return profits back into the business. In other words, any surplus they make must be reinvested.
- They don't issue shares of ownership like a stock (share).

- It is **unincorporated**, it means, the owner is legally the same as the business.
- Sole traders have **unlimited liability**. It means, they **could end up losing his or her personal possessions** if the firm collapses.
- Sole traders **may work alone or they may employ other people** to help run the business.
- The sole trader **receives all of the profits** made by the business.
- They **do not have to make their financial records available** to the public or other interested parties.

- It is a profit-seeking business that is **owned by two or more persons**.
- Partners have **unlimited liability**.
- Partners **may employ other people** to help run the business.
- Partners **receive all of the profits** made by the business.
- Partners can benefit from **division of labour and specialization**.
- Partnerships **do not issue shares** to the general public.
- They **do not have to make their financial records available** to the public.

5. Write the words in the right box.

Shareholders / stockholders	internal stakeholders (3)
Customers	
Competitors	
Suppliers	external stakeholders (5)
Special interest groups	
Employees	
Government	
Managers and directors	

6. Watch the video and answer the following questions.



What is internal growth?

What is external growth?

7. Read the text. Then, match the picture to the word.

EXTERNAL (INORGANIC GROWTH)

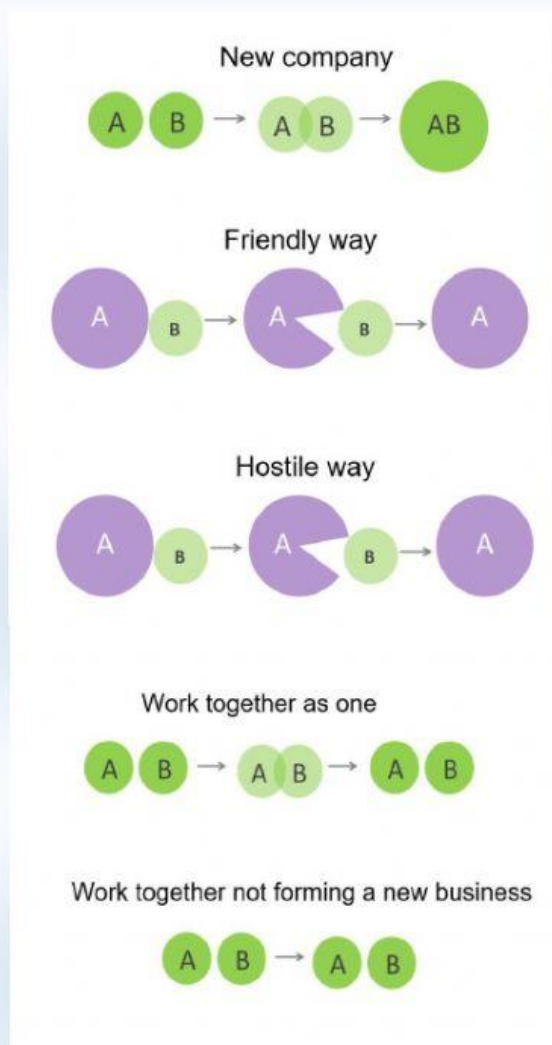
A **merger** is when two firms **combine with one another to form a new business** in an attempt to enhance profitability, productivity and market position (mother companies disappear to form the new business).

An **acquisition** is when **one business takes control of a major part of another business** in a friendly and agreeable way for the same reasons (only one company disappears).

A **takeover** is when **one business gains control of a major part of another business in a hostile way** (only one company disappears).

A **Joint Venture (JV)** occurs when **two businesses agree to form a new company** to work closely together **on a particular project** (mother companies do not disappear, they continue working separately)

A **Strategic Alliance (SA)** occurs when many businesses agree, **without forming a new company**, to commit resources to achieve a set of objectives which would not be possible otherwise.



Takeovers

Acquisitions

Strategic
Alliances

Joint Ventures

Mergers