

1d Listening skills

1 b) Listen and complete the sentences. **CHECK** ...

A 1 The child got lost in the shop's department. ...

2 She was visiting the shop with

3 The colour of her backpack is

4 You can find the Customer Enquiries Desk on

B 1 Brendan Maguire has disappeared from the building of the airport. ...

2 He went to the café with

3 He moves around with the use of a

4 If anyone has information about him, they should go to



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2 Listen again and decide if each sentence is T (True) or F (False). ...

A 1 The child's mother had been looking at shoes. ...

2 The little girl is wearing her hair loose over her shoulders. ...

3 She is dressed in a skirt. ...

4 Her mother is advised to speak to a sales assistant. ...

5 The Customer Enquiries Desk is next to the restaurant. ...

B 1 Brendan Maguire had been in the airport for less than two hours. ...

2 His son left the café to go to Level Two. ...

3 Mr Maguire is going bald. ...

4 He was wearing a scarf that matched his gloves. ...

5 A description can be given to the Information Desk. ...



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3 c) Listen again and for questions 1-7, choose the best answer, A, B or C. ...

- 1 At the beginning of the interview, Pamela has difficulty ...
 A connecting to the Internet.
 B hearing the interviewer.
 C finding the volume control.
- 2 Pamela would like to work as a hotel animator ...
 A because she thinks it's a fun job.
 B as it's an opportunity to meet new people.
 C because it suits her personal interests.
- 3 Pamela gave up dancing, because she ...
 A wanted to travel abroad.
 B didn't take part in the shows.
 C had to finish her studies.
- 4 The job in the travel agent's ...
 A involves face-to-face contact with customers.
 B is only a six-month temporary position.
 C pays better than the dance company.
- 5 A hotel animator is required to ...
 A encourage guests to participate in activities.
 B get involved in as many activities as possible.
 C have a three-year university degree.
- 6 The job in the Italian hotel ...
 A includes free accommodation.
 B requires a knowledge of water sports.
 C lasts for six months.
- 7 Before starting her new job, Pamela will ...
 A receive some formal training.
 B sign a contract at the agency.
 C pay the agency a fee.



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Pronunciation /h/

4 Listen and say. In which words is /h/ silent? ...

- hard when
 hour honour
 honest happy
 hotel highly

silent ...	non-silent ...

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