

1d Listening skills

1 b) Listen and complete the sentences. **CHECK** 

A  1 The child got lost in the shop's department. 

 2 She was visiting the shop with . 

 3 The colour of her backpack is . 

 4 You can find the Customer Enquiries Desk on . 

B  1 Brendan Maguire has disappeared from the building of the airport. 

 2 He went to the café with . 

 3 He moves around with the use of a . 

 4 If anyone has information about him, they should go to . 



HELP 



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2 Listen again and decide if each sentence is T (True) or F (False). 

A  1 The child's mother had been looking at shoes. 

 2 The little girl is wearing her hair loose over her shoulders. 

 3 She is dressed in a skirt. 

 4 Her mother is advised to speak to a sales assistant. 

 5 The Customer Enquiries Desk is next to the restaurant. 

B  1 Brendan Maguire had been in the airport for less than two hours. 

 2 His son left the café to go to Level Two. 

 3 Mr Maguire is going bald. 

 4 He was wearing a scarf that matched his gloves. 

 5 A description can be given to the Information Desk. 



HELP 



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3 c) Listen again and for questions 1-7, choose the best answer, A, B or C. ...

1 At the beginning of the interview, Pamela has difficulty ...
A connecting to the Internet.
B hearing the interviewer.
C finding the volume control.

2 Pamela would like to work as a hotel animator ...
A because she thinks it's a fun job.
B as it's an opportunity to meet new people.
C because it suits her personal interests.

3 Pamela gave up dancing, because she ...
A wanted to travel abroad.
B didn't take part in the shows.
C had to finish her studies.

4 The job in the travel agent's ...
A involves face-to-face contact with customers.
B is only a six-month temporary position.
C pays better than the dance company.

5 A hotel animator is required to ...
A encourage guests to participate in activities.
B get involved in as many activities as possible.
C have a three-year university degree.

6 The job in the Italian hotel ...
A includes free accommodation.
B requires a knowledge of water sports.
C lasts for six months.

7 Before starting her new job, Pamela will ...
A receive some formal training.
B sign a contract at the agency.
C pay the agency a fee.



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Pronunciation /h/

4 Listen and say. In which words is /h/ silent? ...

hard when

hour honour

honest happy

hotel highly

silent ...	non-silent ...

