

Task 1

Read the sentences and questions and put (✓) for the one which we usually use in a hotel.

Check your answer.

- 1- You didn't study for the test. Your grade was not good. ()
- 2- You have got a fever. Take 2 aspirin pills every 4 hours. ()
- 3- Can I see the manager? I booked a room 2 weeks ago. ()
- 4- Excuse me, is there a fast food snack bar here? ()
- 5- Exercise before coming to the club. ()
- 6- I would like a double room, please. ()
- 7- I'm so terribly sorry. There is no room available tonight. ()
- 8- The room service is too slow. ()

Task 2

Read the answers, then match them to their correct questions.

- They are angry and exhausted.
- They are a family.
- They are in the Beauty Hotel.

- They are asking about a room they booked last week.
- The receptionist can't find the booking.

1- Where are they?

Check your answer.

2- What are they doing?

3- What is the problem?

4- How do they feel?