

## TEST 3\_15 MINUTES

### Part 5

Choose the word or phrase that best completes the sentence.

1. I have no objections to your attending the conference \_\_\_\_\_ the entire week.  
(A) by  
(B) for  
(C) with  
(D) to
2. This meeting is mandatory, and it does not matter \_\_\_\_\_ you want to attend or not.  
(A) whether  
(B) because  
(C) however  
(D) therefore
3. The moment the announcement was made, the staff started talking \_\_\_\_\_ the consequences of the news.  
(A) for  
(B) with  
(C) about  
(D) to
4. Friendly relations \_\_\_\_\_ staff members are encouraged, but management asks staff to behave professionally at all times.  
(A) among  
(B) by  
(C) to  
(D) for
5. \_\_\_\_\_ Frederick was waiting in line for his visa interview, he emailed clients from his phone.  
(A) Besides  
(B) While  
(C) With  
(D) After
6. \_\_\_\_\_ the sale is over, the company has decided to focus on selling their new products.  
(A) Now which  
(B) While  
(C) Now that  
(D) Despite
7. After the success of the innovative application, the public is eagerly waiting \_\_\_\_\_ the company's next new product.  
(A) unless  
(B) by  
(C) for  
(D) to
8. All new employees were asked to sit \_\_\_\_\_ during the workshop.  
(A) because  
(B) with  
(C) by  
(D) together

9. All products contain traces of peanuts and dairy \_\_\_\_\_ otherwise stated.  
(A) because  
(B) while  
(C) unless  
(D) whether
10. Not \_\_\_\_\_ does Eric take care of central reservations, but he also runs the marketing department.  
(A) yet  
(B) only  
(C) that  
(D) unless
11. The heating technician was called \_\_\_\_\_ the central air system wouldn't turn on.  
(A) because  
(B) whereas  
(C) and then  
(D) so that
12. Consumers have become more interested in green energy because of \_\_\_\_\_ for the environment.  
(A) matters  
(B) thoughts  
(C) concerns  
(D) issues
13. We had better diversify our investments \_\_\_\_\_ there is another worldwide economic crisis.  
(A) in case  
(B) whether  
(C) after  
(D) and then
14. \_\_\_\_\_ this business trip, Ms. Danton hopes to see some of the city.  
(A) While  
(B) For  
(C) With  
(D) During
15. This airline offers free meals and drinks on all domestic flights, \_\_\_\_\_ that one does not.  
(A) than  
(B) whereas  
(C) so  
(D) because

## Part 6

Question 1-4 refer to the following article.

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### Customer Service Seminar

As an industry-wide \_\_\_\_\_ in customer satisfaction and sales, Harold Gottlieb knows exactly \_\_\_\_\_

1. 2.

to get your employees to keep customers in your store and make the most of it. Mr. Gottlieb has a degree in psychology, with a focus on consumer psychology. This degree, as well as being director of marketing at Alton for over 10 years, has helped him understand the minds of customers.

\_\_\_\_\_, he has developed several methods of teaching store staff how to talk to customers and has

3.

organized seminars to help spread this knowledge. He holds over 100 seminars nationwide per year.

\_\_\_\_\_. Because of high demand, space at these sessions is limited. A few spots are still available for his

4.

August 10 and 13 sessions.

1. (A) author  
(B) dealer  
(C) seller  
(D) expert

2. (A) who  
(B) how  
(C) why  
(D) what

3. (A) Nevertheless  
(B) As a result  
(C) Bear in mind  
(D) Alternatively

4. (A) He received the promotion after being recommended for it.  
(B) Marketing is the biggest part of success.  
(C) Even most of the biggest brands in the country use his tactics.  
(D) His book comes out next month.

Questions 5 – 8 refer to the following advertisement. 

### Now Hiring: Wattco Tech Stores

Join the Wattco Tech family! Have you heard? Wattco Tech \_\_\_\_\_ a new location in the Center Mills  
5.

Shopping Center in late August. We are currently accepting applications for cashiers and warehouse staff  
\_\_\_\_\_ June 30. Interviews will be scheduled for the following week, with \_\_\_\_\_ to begin in late  
6. 7.

July. Applications can be found on our website. \_\_\_\_\_  
8.

5. (A) is open  
(B) has been opened  
(C) is opening  
(D) opening

7. (A) trained  
(B) training  
(C) train  
(D) trainer

6. (A) during  
(B) for  
(C) to  
(D) until

8. (A) Positions in management will be considered.  
(B) Construction will begin this week.  
(C) The interview will only last 30 minutes.  
(D) Tell all those who may be interested.