

Name: _____

Grade & Section: _____

RESERVATION

Rearrange these sentences into a good conversation !

1. Receptionist : ☐
2. Guest : ☐
3. Receptionist : ☐
4. Guest : ☐
5. Receptionist : ☐
6. Guest : ☐
7. Receptionist : ☐
8. Guest : ☐
9. Receptionist : ☐
10. Guest : ☐
11. Receptionist : ☐
12. Guest : ☐
13. Receptionist : ☐
14. Guest : ☐
15. Receptionist : ☐
16. Guest : ☐
17. Receptionist : ☐
18. Guest : ☐
19. Receptionist : ☐
20. Guest : ☐

- ☐ Give me two nights on 15th and 16th !
- ☐ Ok, e-mail me the bill on loreto@gmail.com, I'll pay it
- ☐ Correct, it is Loreto Lewis
- ☐ Do you accept credit card ?
- ☐ Fine, I'll take it
- ☐ Good morning ! I want to reserve a double room
- ☐ How much is it a night ?
- ☐ Next week
- ☐ oh dear !
- ☐ See you !
- ☐ Good morning, Saraswati Hotel front office speaking, can I help you ?
- ☐ How long are you going to stay ?
- ☐ How would you like to pay Sir ?
- ☐ I am deeply sorry, Sir, our double rooms are all booked next week.
- ☐ It is Rp. 1.000.000 a night while our double room costs Rp. 850.000 a night.
- ☐ Let me repeat your reservation, Sir! You book a family room for two night on 15th to 16th December 2021. May I have your name, Sir ?
- ☐ May I offer you our family room ? The price is affordable and it has more facilities than double room
- ☐ Sure, Sir
- ☐ We are looking forward for your arrival on December 15th, Sir. Goodbye !
- ☐ When would you like to stay, Sir ?

Ms. May
SMK Saraswati Salatiga

