

Conversation 4:

Cashier: How was your (1) _____ today?

Customer: Well, the food was good as it always is. We were a bit disappointed at the service tonight, though.

Cashier: Oh, I'm (2) _____ . Would you like to fill out a (3) _____ card? Or I could get a manager for you.

Customer: That's okay. We know it's your busy time.

Cashier: Well, I'd like to (4) _____. I'm going to give you a (5) _____ today. I'll take your drinks and dessert (6) _____ the bill.

Customer: Oh, that would be nice. Thank you.

Cashier: Your (7) _____ is important to us. Here's a (8) _____ for your next visit. Please come again.

Customer: Thank you. We will.