

Part 4

Questions 16-20

You will hear an announcement telling residents at Palm Spring Condominium about the rules and regulations that have to be adhered to. For questions 16 to 20, complete the notes below.

Use **no more than three words and/ or a number** for each answer.

Write the correct answer in the space provided below.

Rules and Regulations	
Name of condominium	Palm Spring Condominium
Number of units	16.
Monthly maintenance fee	17. RM
Location of swimming pool	18.
Allocation of parking lots for each resident	19.
Fine imposed for illegal parking	20. RM

Part 5

Questions 21-25

You will listen to a conversation between a receptionist and a customer.

For questions 21 to 25, complete the notes below.

Use **no more than three words and/ or a number** for each answer.

Write the correct answer in the space provided below.

Check- in at a Hotel	
Customer's name	Arif Osman
Mode of payment	21.
Name of restaurant in hotel	22.
Meals served at restaurant	23. _____ lunch, dinner
Room number	24.
Floor	25.