Fill in the gaps. Listen to check your answers.

Conversation # 1

Sales Associate: Good morning, _____ for calling Stop and Shop, this is Mary, how can I help you today?

Customer: Good morning, can I talk to the manager please?

Sales Associate: Sorry sir, the manager is not available, is there _____ I can help you with?

Customer: No thanks, can I _____a message for him.

Sales Associate: Sure, let me _____ a pen, yes ma'am can I get your name and phone number.

Customer: Sure, my name is John, and my phone number is 587-965-2123

Sales Associate: It is J-O-H-N and phone no. is 587-965-2123

Customer: That's _____, Thank you.

Sales associate: Not a problem, I have left a _____ for him to call you. You have a good day.

LIVEWORKSHEETS