NOTE: SAU KHI NGHE VÀ LÀM BÀI NÀY, SV LUYỆN NGHE LẠI VÀ LÀM BÀI LISTENING TRONG SÁCH TRANG 44

Page 44, Exercise A, Listen for details:

Conversation One [B = Russian]

A: Good morning, Wheels Around the World Rentals. This is Clarence.

How may I help you today?

B: Good morning. I need a .....**1** in La Paz.

A: In Bolivia?

B: That's right. I'm arriving on Tuesday, December 18th.

A: At the La Paz El Alto airport?

B: Yes, at 6:30 a.m.

A: And what .....2 do you need?

B: Something with four-wheel drive. Do you rent SUVs?

A: Yes, we do.

B: Great.

Conversation Two

A: Good morning. Wheels Around the World Rentals. This is Malcolm.

How may I help you today?

B: Good morning. Do you have a .....3 available?

A: For what date, please?

B: For today.

A: And at which location?

B: Downtown.

A: Let me check. . . . Well, we have one coming in later today. A customer is returning it at about 4:00.

B: Four o'clock? No. Unfortunately that's too late. You won't have anything available sooner?

A: .....4. I'm sorry, sir.

B: OK. Thanks, anyway. I'll try another company

LIVEWORKSHEETS

Conversation Three [B = British English]

A: Good morning, Wheels Around the World Rentals. This is Clarence.

How may I help you today?

B: Hello? This is Ingrid Katz. Do you rent cars in the U.S.?

A: Yes, Ms. Katz. Where do you need the car?

B: At the Miami airport. On October the 4th, returning the car on October the 7th

at the airport again.

A: What kind of car were you looking for?

B: Something small. A 5

A: Miami. Let me check . . . OK. We have compacts in Miami.

Would you like me to .....6 one for you?

B: Oh, yes, please.

Conversation Four

A: Good morning, Wheels Around the World Rentals. This is Clarence.

How may I help you today?

B: Good morning. I'd like to rent a car on Saturday. A 7,

preferably white . . .

A: Yes?

B: Do you rent by .....8? I only need it for Saturday night.

A: Well, we do, at $25 an hour for luxury cars, but do you mind my asking you your age?

B: Excuse me?

A: How old are you?

B: I'm eighteen.

A: I'm sorry, sir. You have to be twenty-five to rent a car

LIVEWORKSHEETS

LISTENING COMPREHENSION

A ▶2:31 **LISTEN FOR DETAILS** Listen. Write the car type that the speakers discuss in each conversation.

1 ..... 2 ..... 3 ..... 4 .....

B ▶2:32 **LISTEN TO SUMMARIZE** Listen again. Write a check mark if the caller rented a car. Then listen again. Write the reasons the other callers didn't rent a car.

☐ 1 .....

☐ 2 .....

☐ 3 .....

☐ 4 .....

LIVEWORKSHEETS