

Miscommunication

- 1- _____ can lead to confusion, animosity, misunderstanding, or even crashing a multimillion dollar probe into the surface of Mars.
- 2- But the good news is that a basic understanding of what happens when _____ communicate can help _____ prevent miscommunication.
- 3- As _____ communicate _____ message with other people, _____ receive feedback from _____. Through the transaction, we create meaning together, not just from _____. As humans, _____ can't help but send and receive messages through _____ own subjective lenses.
- 4- When communicating, one person expresses _____ interpretation of a message, and the person _____'s communicating with hears _____ own interpretation of that message. _____ perceptual filters continually shift meanings and interpretations.
- 5- Remember that game of catch? Imagine it with a lump of clay. As each person touches _____, _____ shape _____ according to the unique perceptions that are _____, based on any number of variables, like knowledge or past experience, age, race, gender, ethnicity, religion, or family background.
- 6- Simultaneously, every person interprets the message they receive based on _____ relationship with the other person, and _____ unique understanding of the semantics and connotations of the exact words being used.
- 7- _____ could also be distracted by other stimuli, such as traffic or a growling stomach. Even emotion might cloud _____ understanding, and by adding more people into a conversation, each with their own subjectivities, the complexity of communication grows exponentially.
- 8- But, luckily, there are some simple practices that can help _____ all navigate _____ daily interactions for better communication.
- 9- One: recognize that passive hearing and active listening are not the same between _____. Engage actively with the verbal and nonverbal feedback of others, and adjust the message that is _____ to facilitate greater understanding.
- 10- Two: listen with _____ eyes and ears, as well as with that gut of _____. Remember that communication is more than just words.
- 11- Three: take time to understand as _____ try to be understood. In the rush to express _____, it's easy to forget that communication is a two-way street. Be open to what the other person might say.
- 12- And finally, four: Be aware of the personal perceptual filters from _____. Elements of _____ experience, including the culture, community, and family of _____ influence how _____ see the world. Don't assume that _____ perception is the objective truth. That'll help _____ work toward sharing a dialogue with others to reach a common understanding together.