

## LISTENING UNIT 5 – 5B

A. You will hear a man talking to a member of airline staff on the telephone.

What difficulty is the man facing?

\_\_\_\_\_

B. Listen again and complete the information below.

Name : Eric Teoh

Destination : \_\_\_\_\_

Flight numbers : \_\_\_\_\_

Number of bags: \_\_\_\_\_

Contents : clothes and \_\_\_\_\_

Baggage will be delivered to \_\_\_\_\_ within \_\_\_\_\_

