

A COMPLAINT OF BAD SERVICE.

DIRECTIONS: TRANSLATE THE NEXT COMPLAINT.

Dear Sir, I am writing to complain about the attention and the service at your hospital.

My friend and I went to the hospital at around 12.30 on Friday 7 May. We waited at doctor for more than five hours, We were in the Street Nobody wanted to attend us. My friend needed attention because he had COVID 19.

The doctor arrived late, when the doctor attended us. My friend had heatstroke, a terrible headache. After that, the nurse checked to my friend. She was rude with my best friend. The service was very slow, and the doctor was played in his cellphone.

When we finally got the attention of the doctor. We went to the pharmacy, We watched medicine for the stomach. The doctor got the diagnosis wrong

I would like you to consider this matter and take the necessary action. I would also like an apology and a full refund of the bill. I look forward to hearing from you. Yours faithfully,

Ali Salman