

Choose the correct answer:

a. Well done!
b. Stay calm. Everything will be all right.
c. I know how you feel
d. A really great job.

16. The two countries agreed to _____ full diplomatic relations.
a. give up
b. set up
c. deal with
d. over come

17. It's difficult to _____ changes in technology.
a. go with
b. look through
c. keep up with
d. turn up

18. Six people applied for the job, but four of them were _____
a. turned down
b. turned up
c. turned on
d. turned off

19. If I _____ in your shoes, I'd take it easy and try to forget it.
a. are
b. am
c. were
d. have

20. We should cooperate with others and resolve conflicts or have communication skills .
It's _____

a. Social skills
b. Housekeeping skills
c. Emotion control skills
d. Self-care skills

21. Magic number 18001567 is a _____ toll free service.
a. 24 hours
b. 24-hours
c. 24 – hour
d. 24 hour