UNIT 2: HOTEL AMENITIES

Task 1: Complete the sentences with the words/phrases in the box.

blanket	safe	pillows
shower	hangers	coffee maker
bath	ironing board	iron

1. I always sleep with two _____ under my head, but the bed has only one.
2. A: The bathroom's very small. It's only got a _____!
   B: I'm sorry, madam. I'll see if I have a room with a full bathroom, including a _____.
3. Use the _____ when you get the wrinkles out of your clothes.
4. It's cold today. I need a _____ on my bed.
5. There are only three _____ in the wardrobe and we have lots of clothes.
6. Guests can use a(n)_____ in the room to make their clothes smooth.
7. There is a(n)_____ available in the lobby for guests to make cups of coffee.
8. Guests should store important documents in the _____ in the guest room.

Task 2: Complete the sentences with suitable words basing on the first given letter.

1. In the Royal Hotel, guests can buy drinks and snacks by putting coins into a **v**_ _ _ _ _ _ **m**_ _ _ _ _ _ right in the lobby.
2. The hotel offers guests **l**_ _ _ _ _ _ **s**_ _ _ _ _ _ that helps them wash or dry-clean their clothes.
3. For people who like doing physical exercise, training and athletic recreation, our **f**_ _ _ _ _ _ **c**_ _ _ _ _ is the best choice.
4. Guests can swim in hot water in the hotel's **h**_ _ _ _ _ **p**_ _ _ on the ground floor.
5. The set of small lockable cupboards in the airport, railway station or hotel where passengers can leave their luggage is a **b**_ _ _ _ _ _ **l**_ _ _ _ _.
6. The place where guests buy and sell foreign currency is **e**_ _ _ _ _ _ _ **b**_ _ _ _ _.
7. You can use our 24-hour room service for your meal, but we also provide some kinds of drinks and fruit in the **m**_ _ _ _ _ _ in your room.
8. While waiting for checking in, guests can sit in the **l**_ _ _ _ _ to take a rest or watch television.
9. For business guests, their meetings or seminars can be held in our **c**_ _ _ _ _ _ _ _ _ **r**oom on the top floor.
10. We have a full cable TV equipped with a **r**_ _ _ _ _ **c**_ _ _ _ _ _ which can be used to choose the different functions of TV.

II. GRAMMAR

Task 1: Look at the hotel plan below and complete the sentences

1. There is a wide range of facilities _____ this hotel.
   A. in B. of C. with
2. The Salon is_____ the Barber.
   A. inside B. on C. behind
3. The Ballroom is _____the Reception.
   A. after B. on C. behind
4. Go _____ the Main Entrance, you'll see the concierge on your left.
   A. on B. into C. along
5. Go _____the Front Hall, then turn left, the Bar is on your right.
   A. past B. through C. out of

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6. _____left at the Reception, then take the second room on the right. That's the Glendevon Room.
A. Take B. Go C. Turn
7. There is an ATM _____the Gleneagles Suite.
A. on B. inside C. below
8. The Gleneagles Suite is _____the lift and the staircase.
A. beside B. near C. between
9. There are three separate toilets for men and women _____the hotel.
A. out of B. inside C. through
10. The Playroom is at the end of the corridor, _____the Salon.
A. near B. above C. under

Task 2: Use the correct form of the words in brackets to fill in the blanks.

1. There's a large wardrobe with a plenty of coat _____ (hanger)
2. There _____ a TV of course, with a remote control. (be)
3. A: I'm looking for a conference room in this hotel.
   B: There _____ one on the top floor, sir. (be)
4. ____ there any cloakroom in this hotel? I have many clothes. (be)
5. On the first floor, there are _____ waiting to pay. (guest)
6. There _____ two toothbrushes and an electric razor outlet in the bathroom. (be)
7. There's a full conditioning of course, a mini-bar, and some nice _____ in the room. (plant)
8. There _____ a satellite TV, air conditioning and Internet access in all the rooms. (be)
9. There are more than 900 _____ on eight floors. There's satellite TV and Internet access in all rooms. (bedroom)
10. "Is there a swimming pool?" – "No, there _____ a swimming pool." (be not)

Task 3: Identify and correct the mistakes in the following sentences.

1. There is (A) a fitness centers (B) for guests who want to do some (C) exercise at most hotels (D).
2. Many (A) hotels has (B) a mini-bar in every room (C) so that guests (D) can enjoy cold drinks.
3. In (A) the Green hotel, there are (B) more than 90 rooms (C) in (D) the eighth floor.
4. Turn (A) left then taking (B) the elevator to (C) the third floor. The room 315 is (D) on the right.
5. Excuse me, do (A) you show (B) me the way (C) to the heated (D) pool, please?
6. Asking (A) the concierge if (B) you want to know (C) something about (D) the local food.
7. The hotel provides (A) 20 rooms (B); in each room, there is (C) a shower, but there are not (D) hot water.
8. The hotel have (A) Internet access (B) available inside (C) the room as well as in (D) the lobby.
9. Go out of (A) the gift shop, turn (B) right. The salon is on (C) the left, next (D) the barber.
10. The hotel restaurant offers (A) guests different food options (B) which are (C) listed in (D) the menu.

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