# Unit 5 – Present Perfect Tense 1

1. **A customer service manager is talking about the situation in his department. Complete the text with the Present Perfect form of the verbs in brackets.**

This month [1] *hasn't been* (be) a very good one for me. Three more members of my team [2]_____ (tell) me that they are leaving the company. Two of them [3]_____ (not / find) another job yet, but they say that the pressure of work [4]_____ (become) too much for them. It's true that there [5]_____ (be) a big increase in their work this year because two other customer service assistants [6]_____ (already / leave) the department and we [7]_____ (not / recruit) anybody to replace them. I [8]_____ (ask) my boss several times if we can employ some new people for the team, but each time he [9]_____ (say) that we need to reduce our salary costs. But I know we [10]_____ (lose) some business because we [11]_____ (not / have) enough people to deal with customer calls.

The situation can't continue like this. I [12]_____ (not / made) a final decision on this yet, but I'm thinking of leaving the company myself.

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