Operational Safety

Multiple-Choice Questions

Choose the best answer to each question by selecting the appropriate letter.

1. Safety affects the health and well-being of guests and employees and has a:
   a. Direct impact on the financial success of any hospitality and tourism business.
   b. Indirect impact on the financial success of any hospitality and tourism business.
   c. Small impact on the financial success of any hospitality and tourism business.
   d. No impact on the financial success of any hospitality and tourism business.

2. What is the main goal of occupational safety?
   a. Safety
   b. Prevention
   c. Risk analysis
   d. Hazard analysis

3. What is the best method of preventing falls, slips, trips, and other common accidents from occurring?
   a. Alert and careful employees
   b. Avoiding hazardous areas
   c. Sanitizing workstations
   d. Removing hazards

4. What is a job safety analysis?
   a. A detailed report that lists all employee expectations and behaviour guidelines
   b. A detailed report that lists procedures all employees must follow during an emergency
   c. A detailed report that analyses employee performance
   d. A detailed report that lists every job function performed by all employees

5. Which element of a health and safety program states that effective communication within the company must keep employees informed about policies, procedures, goals, and progress regarding safety and health issues?
   a. Workplace design and engineering
   b. Training and orientation
   c. Organizational communications
   d. Assessments, audits, and evaluations

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6. All of the following are methods of preventing workplace slip and fall accidents, EXCEPT:
   a. Warn others that a hazard exists by placing signs or cones
   b. Post signs to warn of dangerous areas
   c. Remove snow, mud, etc., from shoes when entering a building
   d. Walk quickly over hazardous areas to avoid increasing your chance of falling

7. One area in which OSHA has a large impact on hospitality and tourism businesses is:
   a. Chemical use in the workplace
   b. Slip and falls injuries
   c. Emergency planning
   d. All of the above

8. How does OSHA define a hazardous chemical?
   a. A liquid that could present a physical or health hazard to an employee
   b. Any solid that could present a physical or health hazard to an employee
   c. Any solid and liquid that could present a physical or health hazard to an employee
   d. Any solid, liquid, or gas that could present a physical or health hazard to an employee

9. One of the most common on-the-job injuries is due to _____ .
   a. Carelessness
   b. Improper lifting
   c. Confusing signs
   d. None of the above

10. In order for a risk management program to succeed, it must have the full support of:
   a. Top management
   b. Employees
   c. All of the above
   d. None of the above

True or False

Indicate whether each statement is true or false by selecting the appropriate letter.

11. Safety is everyone's responsibility and prevention is the main goal of occupational safety.
   a. True
   b. False

12. The best tool is to have a team of safety conscious employees who are following a master safety plan meant to prevent unsafe conditions and situations.
   a. True
   b. False

13. The world's first seven-star hotel is in Sydney, Australia.
   a. True
   b. False

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14. OSHA is a Federal agency that was created in 1972.
    a. True
    b. False

15. All employers with hazardous chemicals in use must be provided hazardous chemical information by the manufacturer.
    a. True
    b. False

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