

3 LISTENING

a  3.41 Put events a–g in the order you think they will happen. Watch or listen to Part 2 and check.

- a ☐ Emma asks Max about his meeting with Sara.
- b ☐ Emma shows Max a house on a website.
- c ☐ Emma tries to boost Max's confidence.
- d ☐ Emma tells Max off.
- e ☐ ☐ Max calms down.
- f ☐ Max decides to make a phone call.
- g ☐ ☐ Max loses his temper.

4 USEFUL LANGUAGE

Apologising and admitting fault

a  Look at picture h. Which part of the phrase is apologetic and which part admits fault?



b  3.42 Complete the expressions from below with the words in the box. Listen and check.

line tactful guess inexcusable came right

- 1 It was _____ of me ...
- 2 I was out of _____ / order.
- 3 I'm sorry – that wasn't very _____ of me ...
- 4 I don't know what _____ over me.
- 5 I had no _____ to take it out on you ...
- 6 I _____ I overreacted ...