MEDICAL ENGLISH

Part I (A) – Conversation Analysis:

Read and analyze the conversation below then answer the questions that follow.

Patient Symptoms

Nurse: Good morning Ma'am, how can I help you?
Patient: I'm not quite feeling good.
Nurse: What are your symptoms Ma'am?
Patient: I have a runny nose, sore throat and a bad cough.
Nurse: Do you have fever?
Patient: I feel a bit hot and nurse I also sneeze a lot. Last night I had a nose bleed.
Nurse: How long did it last?
Patient: Only a few minutes. Is it very serious?
Nurse: We're not sure as of the moment Ma'am. We're going to do rapid test (Covid19 swab test) and wait for the results in an hour.
Patient: What should I do?
Nurse: Let's wait for the results; you can have a seat Ma'am.

(After 1 hour the results are in)
Nurse: Your swab test results are in, you can now consult the Doctor.
Patient: Am I Covid19 positive? I'm so worried.
Nurse: No need to worry Ma'am. It looks like you just have a very bad cold, maybe an allergy due to sudden weather changes.
Patient: Thank you so much Nurse.
Nurse: You're welcome and get well soon Ma'am. Feel better soon.

1. What are the patient's symptoms?
   a. runny nose, sore throat and cough
   b. diarrhea and vomiting
   c. nausea and migraine attack
2. What did the patient experience last night?
   a. sneeze a lot and had femoral bleed
   b. sneeze a lot and had nose bleed
   c. cough a lot and had nose bleed
3. What kind of test should be done to make sure about the patient's symptoms?
   a. Covid19 swab test (rapid test)
   b. Chest x-ray
   c. MRI
4. Is the patient infected with Covid19?
   a. Yes, she is.
   b. No, he isn't.
   c. No, she isn't
5. Why does the nurse think the patient might have an allergy?
   a. because of sudden weather changes
   b. because of the swab test results
   c. because of the mammogram diagnosis

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Part I (B) – Reading Scrutiny:

Complete the dialogue below with the appropriate word(s) to use. Choose the words from the box.

sore throat	correct	high risk places	few questions	to measure

1st Touch Point Service

Nurse: Good morning Ma'am, please check if your name, birthday and passport no. are **1.**_____

Patient: Yeah it's all right.

Nurse: Let me ask you with **2.**_____ Ma'am. Do you have fever?

Patient: No, I'm good.

Nurse: Do you have cough?

Patient: No, I don't have.

Nurse: Do you have colds or runny nose?

Patient: No, nothing.

Nurse: How about **3.**_____?

Patient: My throat is quite itchy, I think it's because I had eaten some sweets.

Nurse: Have you been to **4.**_____ in the past 14 days?

Patient: I'm just staying at home.

Nurse: Thanks for answering all the questions Ma'am. Please follow the Nurse and proceed to the next station **5.**_____ your vital signs.

Patient: Thank you Nurse.

Nurse: You're welcome Ma'am.

Part I (C) – Simultaneous Conversation:

Match the proper response to the questions and phrases below.

Questions & Phrases:

1. How do I pay?

2. My insurance company will pay.

3. Is there any other expenses?

Response(s) to choose from:

A. For the VIP room it is 2800 baht per day and 900 baht per day for the standard room.

B. Visitors can come between 9:00 in the morning to 6:00 in the evening.

C. Can you I have your insurance to check your insurance company in the hospital system?

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4. How about visiting hours?

5. How much are the rooms?

D. You can pay by cash, credit card or through your insurance company

E. The doctor's fees and treatment costs will be added to your medical bill.

Part II (A) – Common Phrases in the Hospital:

Rearrange the jumbled words below in able to come up with the common hospital phrase(s).

1. orderly / will / The / take / you / room / your / to / up

_____

2. you / are / We / to / provide / with / happy / services / medical / excellent

_____

3. for / apologies / the / inconvenience / Our

_____

4. I / have / Can / passport / for / your / registration?

_____

5. the / hospital / is / BTS / walk / from / about / Our / 5 to 8 minutes / sky train

_____

6. past / you / Have / risk / to / high / been / places / the / in / 14 days?

_____

7. Please / weighing / shoes / the / stand / take / off / on / your / and /scale

_____

8. shelf / can / You / valuables / on / put / your / the

_____

9. call / Just / assistance / anytime / need / you / us / if / any

_____

10. sign / Please / details / and / here / if / check / your / are / correct / then

_____

Part II (B) – Use of Polite English:

Modify the following sentences and use more polite English words or phrases.

1. We don't accept that card.

2. Check if your name and birthday are correct.

3. Get your receipt now and sign.

4. I don't know why.

5. Give me your passport, I will check.

A. Kindly check if your details are correct.

B. I'm sorry but we can't accept that card.

C. I'm not sure about the exact information, let me ask my Manager first and I will update you ASAP.

D. Here's your receipt and please sign here.

E. Can I have your passport to check your appointment?

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Part III (A) – Past Tense of the Verb:

Complete the sentences below by using the correct past tense of the given word and follow the stated tense of the verb (Simple past, Past perfect, Past Continuous, Past Perfect Continuous).

1. The patient in room 943 **(complain)** the noise from the construction site nearby. (Simple Past)

2. We were worried to know that the mother **(give)** wrong medications for her daughter's allergy. (Past Perfect)

3. We were relieved she **(bring)** her to the ER immediately and now out of danger. (Past Perfect)

4. As I spoke, the children and parents at the Pediatric ward **(laugh)** at my humor and cleverness. (Past Continuous)

5. He **(drink)** milk out of carton when the nurse came into the room to check his vital signs. (Past Perfect Continuous)

Part III (B) – Present Tense of the Verb:

Write TRUE if the given statement or question is correct and FALSE if not.

1. Are you stay in Thailand?

2. What is the nature of your work?

3. Does the patient have a rabbit card for hospital bill payment?

4. Where are you live?

5. How do you feel right now?

Part III (C) – Prepositions and Conjunctions:

Change the underline word with more appropriate word to use.

1. The patient's valuable are _____ the shelf. **(on, off)**

2. The nurse listened carefully to the complain, _____ she will make a report to her boss. **(of, for)**

3. You can cross the road and head _____ the Hospital building. **(toward, backward)**

4. _____ I was playing with the kids, I slipped on the floor and hit my head hard. **(Due, While)**

5. I'm not sure _____ she will be admitted to the hospital today. **(whether, weather)**

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Part III (D) – Adjectives (Synonymous words):

Choose the word with the nearest meaning (synonymous words) to the given words as follows,

1. What is the synonymous word for **administer**?

   a. appoint b. get c. give

2. What is the synonymous word **for medical allergy**?

   a. food allergy b. dust allergy c. drug allergy

3. What is the synonymous word for **medical expense**?

   a. hospital bill b. hospital meds c. hospital treatment

4. What is the synonymous word for **waiver form**?

   a. consent form b. admission form c. discharge form

5. What is the synonymous word for **proceed to**?

   a. go to b. listen to c. communicate to

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