

## The troubleshooting process steps

## 1. Identify the problem

### ▪ Match the cause with the correct solution:

Probable causes	Possible solutions
The power cord is faulty.	Reinstall the CPU.
The power supply switch is not turned on.	Reconnect or replace the video cable.
The CPU has overheated.	Use a known good power cord.
The CPU fan is failing.	Turn on the power supply switch.
The video cable is loose or damaged.	Replace the CPU fan.