

Name :



**A. Listen to the telephone conversation and fill in the blanks with the correct verbs.**

come

hurts

sprained

move

- Receptionist: Hello. Good morning, Sinar Hospital.  
Can I help you?
- Ahmad: Yes, I am Ahmad. I would like to make an appointment to see Dr. Siva.
- Receptionist: Is this your first visit?
- Ahmad: Yes it is.
- Receptionist: Encik Ahmad, could you please tell me what happened?
- Ahmad: I fell and \_\_\_\_\_ my ankle yesterday in a football game.
- Receptionist: Did you put ice on it immediately after that?
- Ahmad: Yes, I did, but it still \_\_\_\_\_ and I can't \_\_\_\_\_ my leg. It is so painful.
- Receptionist: In that case, Encik Ahmad you need to \_\_\_\_\_ in today. Can I have your phone number, please?
- Ahmad: 014-9704025.
- Receptionist: I will set an appointment for you to see Dr. Siva at 3:00 p.m. today.
- Ahmad: Okay. I will come today. Thank you.

**THEME 2**  
Health and Environment

1. What is the doctor's name?
  - A. Siva
  - B. Sam
  - C. Ahmad
  
2. What time did he schedule an appointment to see Dr. Siva?
  - A. 9:00 a.m. on Friday
  - B. 7:30 a.m. on Tuesday
  - C. 3:00 p.m. on Thursday
  
3. Why did Ahmad want to see the doctor?
  - A. He sprained his hand while gardening.
  - B. He sprained his ankle while playing football.
  - C. He hurt his knee when climbing down the stairs of his office.
  
4. What did the receptionist say when Ahmad said he sprained his ankle?
  - A. Please come in today.
  - B. Well, did you put ice on it immediately after that?
  - C. I don't think you should delay to see the doctor.
  
5. What did the receptionist suggest at the end of the conversation?
  - A. Ahmad should rest a few days.
  - B. Ahmad should put some ice on his injury.
  - C. Ahmad needs to come into the clinic right away.