UNIT 3

READING

A Read the quotes. Write the letter under the person who said it.

a hotel employee	a hotel guest

A "Is the restaurant still open?"

B "Would you like to put this on your credit card?"

C "I need to go to the airport."

D "Hello. I'd like to check in, please."

E "I'll call the bellman to come give you a hand with your luggage."

F "Was your stay satisfactory?"

G "Would you like to check out?"

H "I need some extra towels, please."

B Choose the best word to complete each sentence.

1 The website lists the ..... hotel picks for New York City.
A under **B** over **C** top **D** floor

2 The Plaza Hotel has ..... office staff on every floor.
A non-smoking **B** attentive **C** expensive **D** important

3 This hotel is two blocks ..... the subway.
A from **B** next to **C** on **D** in

4 Yotel offers electronic check in and robot bell ..... .
A location **B** service **C** massage **D** shuttle

5 Super-strong ..... service makes connecting to the Internet fast and headache free.
A room **B** bell **C** wake-up **D** Wi-Fi

6 At Yotel, enjoy hanging ..... at New York's largest roof garden.
A with **B** out **C** in **D** under

7 The friendly, helpful staff will make your stay an experience you won't ..... .
A remember **B** like **C** notice **D** forget

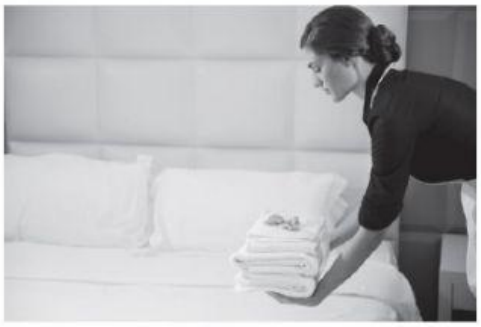
8 Hotel Pennsylvania welcomes ..... , which is convenient for guests who travel with their cat or dog.
A children **B** smokers **C** people **D** pets

LIVEWORKSHEETS

LISTENING

A ▶2.05 Listen to each statement. Choose the one that goes with the picture.

1 A B C D



2 A B C D

3 A B C D

4 A B C D

B ▶2.06 Listen to the statement or question. Choose the letter of the correct response.

1 A B C

2 A B C

3 A B C

4 A B C

5 A B C

6 A B C

7 A B C

8 A B C

9 A B C

10 A B C

LIVEWORKSHEETS