

Mariam is having some problems with her laptop. She doesn't know how to fix them. Help Mariam to troubleshoot the problems.

Use the notes Mariam made to help you.

Computer problem 1

Computer speakers has stopped working.

Things I've tried:

- Switching the speakers on and off



1. What do you think can be causing Mariam's speakers to not work?

2. What can Mariam do to trouble shoot the problem? Think of at least two solutions.

Solution 1: _____

Solution 2: _____

Now that Mariam's speakers have started working, her music application is not working.

Use the notes Mariam made to help you to find a solution.

Computer problem 2

Music application has stopped working.

Things I've tried:

- Closed application and reopened it.



1. What do you think can be causing Mariam's music application to not work?

2. What can Mariam do to trouble shoot the problem? Think of at least two solutions.

Solution 1: _____

Solution 2: _____