



Activity 13

Sultan is learning about how to solve computer problems.

Help him to complete the activity below by matching the **problem** with the **solution**.

Problem	Solution
Computer is not switching on	Press and hold the power button for 5 to 10 seconds to force the computer to shut down. Then, restart the computer
An application is running slowly or not responding	Check that the power cord is plugged correctly to the computer and the power outlet
The keyboard or mouse have stopped working	Update or download the newest version of the application

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