

Read or study the conversation about at the airport then do the exercise by check No.1-10 and

Situation: Checking in at the Check in Counter

Clerk : Good morning. May I have your passport and ticket, please?

Customer : Here you go.

Clerk : Oh, you have an e-ticket. You can print out your boarding pass at the kiosk.

Customer : I've already printed out my boarding pass at home. Here it is.

Clerk : How many bags are you checking?

Customer : Two.

Clerk : Please put them on the scale. Oh, this one is too heavy.

You have to pay an overweight fee or take out some items.

Customer : I will pay the overweight fee. How much is it?

Clerk : It is \$50. If you pre-pay over the web it is cheaper.

Customer : OK. Thanks. Good to know.

Clerk : Your seat is 22F. The flight leaves from Terminal A, Gate 14 at 2:15.

Customer : OK Thanks. Could you point me in the direction of Gate 14?

Clerk : Straight ahead and to the left. Follow the signs.

Customer : Thanks. Is there any place to buy something to drink after the security check point?

Clerk : Yes. There are kiosks that sell coffee and drinks.

Customer : Is there a duty free shop?

Clerk : Yes.

Directions: Study the conversation given and answer "True" or "False".

1. The clerk check the passenger in by asking for the passport and name.
2. The fee for overweight luggage is cheaper if you pre-pay it online.
3. The passenger has three bags.
4. The overweight fee is less than \$50.
5. We can print out our boarding pass at the kiosk, with an electronic ticket.
6. The flight leaves from Terminal B, Gate 14.
7. There is a duty free shop.
8. There are kiosks that sell coffee and drinks.
9. After going through the security check point you cannot eat or drink anything.
10. The customer take out some items.

Name No..... class.....

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6. ____ The flight leaves from Terminal B, Gate 14.
7. ____ There is a duty free shop.
8. ____ There are kiosks that sell coffee and drinks.
9. ____ After going through the security check point you cannot eat or drink anything.
10. ____ The customer take out some items.