

## UNIT 2.2 FLYING OUT

1. These questions were asked on a plane journey. Decide whether they were asked by the flight attendant (F) or the passenger (P). Write F or P next to the number of each sentence.

1. \_\_\_\_\_ Could I have another drink, please?
2. \_\_\_\_\_ Would you like a newspaper?
3. \_\_\_\_\_ Could you show me how to turn on the light, please?
4. \_\_\_\_\_ Would you like another drink?
5. \_\_\_\_\_ Could I have some mineral water, please?
6. \_\_\_\_\_ Would you like coffee or tea?
7. \_\_\_\_\_ Could you fasten your seat belt, please?
8. \_\_\_\_\_ Could you help me to find the movie channel, please?

2. Match a line in A with a line in B to form an expression about flying

A	B
1.....go through	a. safely
2.....fasten	b. at the baggage reclaim
3.....see someone off	c. at the departure terminal
4.....pick someone up	d. a seatbelt
5.....switch off	e. mobile phones and electronic devices
6.....board	f. a flight
7.....go through	g. the boarding gate
8.....arrive the airport	h. customs
9.....collect checked bags	i. at the arrival terminal
10.....go to	j. passport control

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3. Complete these sentences with the correct form of *Is there, Are there, there is/isn't, there are/aren't*.

1. It's a very small airport. .... many shops in the terminal.
2. .... a problem with my room?
3. .... any aisle seats available.
4. .... a stopover in Da Nang.
5. .... any flights to Hanoi tonight?
6. I'm afraid ..... a flight to Sydney this afternoon.
7. .... two fast food shops in the terminal.
8. .... any buses from the airport to the city centre?

4. People often do these things when they travel. Match the verbs (1-5; 6-10) with the correct phrases ( a-e; f-j)

1 buy	a) security	6 watch	f) a hotel room
2 confirm	b) a ticket	7 take	g) some shopping
3 collect	c) at the check-in	8 book	h) at the hotel
4 go through	d) their flight	9 do	i) an in-flight movie
5 queue	e) their luggage	10 check in	j) a bus or taxi

5. a. Who asks the question? Write R (receptionist) or C (Customer).

1. ....Hello, Sheraton hotel. How can I help you?
2. ....So, that's a single room for three nights, the 4<sup>th</sup> and 6<sup>th</sup>?
3. ....Is there a car park?
4. ....How much is it per night?
5. ....Can I have your credit card details, please?
6. ....Can I pay with Visa?
7. ....What time do you expect to arrive?
8. ....Is there a pick-up service?

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**5. b. Match each reply (a-h) with a question from exercise 6a (1-8).**

- a. ....It's a visa card. The number is 4120.....
- b. ....Yes, that right.
- c. ....I'd like to book a room from Monday 4<sup>th</sup> to Wednesday 6<sup>th</sup>.
- d. ....Yes, Visa is no problem.
- e. ....At about six o'clock
- f. .... It's 80 euros.
- g. ....Yes, there is. Our driver can meet you at the airport.
- h. ....No, I'm afraid there isn't. But there's a public car park near the hotel.