

- 1.1**  **8** You will hear three short extracts from Listening Section 1. Listen and identify what makes each speaker different, and what information they want to find out.

hear another speaker
introducing the talk or
asking questions.

	people	description	information wanted
1	travel agent	<i>older female</i>	The customer would like information about ...
	customer		
2	hotel receptionist		The receptionist needs to find out the guest's ...
	guest		
3	interviewer		The applicant would like to know about ...
	job applicant		