Listen to the telephone conversation and fill in the blanks with the correct verbs.

http://arasmega.com/qr-link/medical-breaktrough/

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Receptionist : Hello. Good morning, Sinar Hospital. Can I help you?
Ahmad : Yes, I am Ahmad. I would like to make an appointment to see Dr. Siva.
Receptionist : Is this your first visit?
Ahmad : Yes it is.
Receptionist : Encik Ahmad, could you please tell me what happened?
Ahmad : I fell and _____ my ankle yesterday in a football game.
Receptionist : Did you put ice on it immediately after that?
Ahmad : Yes, I did, but it still _____ and I can't _____ my leg. It is so painful.
Receptionist : In that case, Encik Ahmad you need to _____ in today. Can I have your phone number, please?
Ahmad : 014-9704025.
Receptionist : I will set an appointment for you to see Dr. Siva at 3:00 p.m. today.
Ahmad : Okay. I will come today. Thank you.

LIVEWORKSHEETS