



Q Complete the phone conversation. Use the correct form of the verbs in parentheses.

Omar: InstantTec Service, how can I help you?

Tony: It's my new computer. I think it's **(1.)** _____ (break). It's still under warranty, but I think I'll have to **(2.)** _____ it _____ (get/replace).

Omar: What exactly is the problem?

Tony: Everything, actually. It won't switch on at all. The screen is completely blank. Maybe you've sold me a **(3.)** _____ (damage) computer.

Omar: Could you give me your user name, please? I can **(4.)** _____ your connection _____ (have/check) first. If it needs **(5.)** _____ (repair), we'll send a technician over to identify the problem.

Tony: OK. The user name's Genius89.