

Shopping

a Match the words and photos.

basket

1 changing room

(self-service) checkout

customer

receipt

shelves /ʃelvz/ (singular shelf)

shop assistant

shopping bag

the sales

till

trolley /'trɔli/



c Match the sentences

1 Can I **help** you?

2 What **size** are you?

3 Can I **try on** this shirt?

4 This shirt doesn't **fit** me.

5 That jacket really **suits** you!

6 I'm going to **take** these trousers **back**.

a Yes, the changing rooms are over there.

b It's too big for me.

c You always look good in red.

d I'm just looking, thank you.

e I'm a medium.

f They're too short.

2 ONLINE

a Read the text about shopping online.
Then complete the phrases with words from the list.

account /ə'kaunt/ auction /'ɔ:kʃn/
basket /ba:skit/ checkout /tʃekaut/
debit /'debit/ delivery /di'livəri/
item /aɪtəm/ next-day /'nekst deɪ/
payment /peɪmənt/ website /'websaɪt/

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Go

All major chain stores and many other shops sell online, and a lot of people prefer ¹**going to their website** than the actual shop. The first time you use a site, you usually have to ²**create an** _____ where you give your personal details. Then you choose what you want to buy, and ³**click on each** _____. Everything you buy goes ⁴**in your** _____, usually at the top right of the page. When you are ready to pay you click on ⁵**proceed to** _____. You then have to give the ⁶**address** where you want them to send your things. You can usually pay extra for ⁷**delivery** – standard delivery is sometimes free. Then you choose how you want to pay, for example ⁸**with a credit or** _____ **card** or with PayPal, and ⁹**give your** _____ **details**, for example your credit card number and expiry date. Finally you confirm your payment and receive a reference number and a confirmation email. And then you wait! Many people also buy and sell things online at ¹⁰**sites** like eBay.