

WORD PRACTICE

LISTENING COMPREHENSION

Part 1 Photo

Look at the picture and listen to the sentences.
Choose the sentence that best describes the picture.



1. (A) (B) (C) (D)

Part 2 Question-Response

Listen to the question and the three responses. Choose the response that best answers the question.

2. (A) (B) (C) 3. (A) (B) (C)

Part 3 Conversation

Listen to the dialogue. Then read each question and choose the best response.

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| <p>4. How long is the basic warranty effective?</p> <p>(A) Thirty days.</p> <p>(B) Sixty days.</p> <p>(C) One year.</p> <p>(D) Two years.</p> | <p>6. What does the woman decide to do?</p> <p>(A) Take her car to an approved mechanic.</p> <p>(B) Buy the extended warranty.</p> <p>(C) Refuse the basic warranty.</p> <p>(D) Buy a different car.</p> |
| <p>5. What will happen if the woman uses an unapproved mechanic?</p> <p>(A) There are no consequences.</p> <p>(B) The warranty is no longer effective.</p> <p>(C) Protection is decreased by 50%.</p> <p>(D) She will have full coverage.</p> | |

Part 4 Talk

Listen to the talk. Then read each question and choose the best answer.

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| <p>7. What is the point of the talk?</p> <p>(A) Items under warranty must be fixed.</p> <p>(B) If an item is misused, the warranty may be invalidated.</p> <p>(C) Machines with unusual wear are difficult to repair.</p> <p>(D) Customers often don't understand warranties.</p> | <p>9. How can a customer receive money back for a defective product?</p> <p>(A) Follow the directions on the package.</p> <p>(B) Return it to the place of purchase.</p> <p>(C) Repackage it carefully.</p> <p>(D) Return it within 30 days.</p> |
| <p>8. Who is the audience for this talk?</p> <p>(A) A factory repairperson.</p> <p>(B) A customer.</p> <p>(C) Someone who rents machines.</p> <p>(D) Buyers.</p> | |