

1. LISTEN AND COMPLETE THE DIALOGUE

Assistant: These T-shirts are **on special offer**. Three for two. And this scarf is **in the sale**. Are the T-shirts the right size? You can **try on clothes** over there.

Shopper: They're fine, thanks.

Assistant: OK, that's **Keep the receipt** if you want to **exchange an item**, or **return an item** and **get a refund**.

Shopper: Hi, this bag is a bit dirty. Can I **get a discount**?

Assistant: Erm, well I can make it 10 euros cheaper. OK? ... So that's Do you want to **pay in cash** or **pay by card**?

Shopper: Cash, please.

2. LISTEN TO THE EXPRESSIONS IN ORANGE FROM POINT 1. THEN WRITE THEM NEXT TO THEIR DEFINITION.

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| 1 | use 'plastic' money to buy something
<i>pay by card</i> |
| 2 | swap something for a different size or colour |
| 3 | check if something is the right size |
| 4 | not throw away the document that shows you paid |
| 5 | use 'real' money to buy something |
| 6 | take something back |
| 7 | cheaper than usual for a short time |
| 8 | cheaper at a certain time of year, eg at the end of summer |
| 9 | get some money off the price |
| 10 | get your money back |

