

Day: _____

Air Transport
Information Transfer

Date: _____

A) Listen to the announcements and complete the missing information.

Departures					
Airline	Flight No	Departing to	Time	Counter	Gate
Malaysian Airlines	MH833	Banjarmasin	8.00am		
Singapore Airlines	SG677	Miri	9.30am		
Malaysian Airlines	MH654	Kuching	11.00am		
Royal Brunei Airlines	BN177	Kuching	12.30pm		
Singapore Airlines	SG867	Miri	1.00pm		
Royal Brunei Airlines	BN565	Kota Kinabalu	3.00pm		

B) Complete the dialogue with these sentences.

There is a flight that departs from Brunei at 1pm and arrives in Miri at 1.30pm.	Would you like to book any extra baggage or a meal?
Would you like to sit by the window or aisle?	Where would you like to fly to?
When would you like to fly to Miri?	Can I have your full name please?

Nurul wants to visit her mother. She is booking her ticket.

Travel agent: Good morning, Madam. Can I help you?

Nurul: Yes, please. I would like to book an aeroplane ticket.

Travel agent: Certainly, Madam. _____

Nurul: I would like to fly to Miri.

Travel agent: _____

Nurul: I would like to fly on the 23rd of November with Singapore Airlines.

Travel agent: _____

Nurul: That sounds good! I would like to book that flight.

Travel Agent: Okay, Madam. _____

Nurul: Yes, Nurul Haziqah binti Haji Danial.

Travel agent: _____

Nurul: I would like to sit by the window.

Travel agent: _____

Nurul: No, thank you.

Travel agent: Your ticket will cost \$97.

Nurul: Okay, thank you.

C) Read the dialogue again to find the information for the booking form below.

Sunshine Travel Agency Booking Form		
Airline:	Date:	
Name:	Seat:	
Departure City:	Arrival City:	
Departure time:	Arrival time:	
Meal:	Extra baggage:	Cost:
<i>Thank you for booking with Sunshine Travel Agency. Have an enjoyable flight!</i>		