

USING TELEPHONE

Task 1: Match question on the left with the answers on the right.



1. May I ask who is calling? e a. 319-8216.
2. What number did you want? b. Yes, just a minute, please.
3. Do you want to leave a message? c. No, it isn't. I think you have the wrong number.
4. Is this 891-2168? d. No, I'll call back. Thanks.
5. Can I speak to Michael, please? e. This is Tom Foster.

Task 2: Which statement about each telephone call is true. Listen and tick the correct answer

1. a. Joe is busy.
b. It's a wrong number.
2. a. Sandy is not free.
b. Sandy is not in.
3. a. It's a wrong number.
b. Brian is not home.
4. a. It's a wrong number.
b. Sylvia is out.
5. a. Mrs. Brown can't come to the phone.
b. Mrs. Brown is home.
6. a. Tony can't come to the phone.
b. Tony is in.

Task 3: Listen to each conversation. What is each call about? Tick the correct answer:

1. a. an apology for missing a movie
 b. an invitation to a movie
c. a cancellation of a movie
2. a. a suggestion about a stereo
b. a request to borrow a stereo
c. a complaint about a stereo
3. a. a complaint about a date
b. an invitation to go on a date
c. a cancellation of a date
4. a. a request to change a meeting time
b. an offer to change a meeting time
c. a promise to change a meeting time
5. a. a suggestion about where to have dinner
b. an apology for missing dinner
c. a complaint about dinner
6. a. a complaint about helping Becky move
b. an invitation to help Becky move
c. a promise to help Becky move

Task 4: Listen again. Is each person pleased or not pleased after getting the call? Tick the correct answer.

1. <input type="checkbox"/> pleased	4. <input type="checkbox"/> pleased
<input type="checkbox"/> not pleased	<input type="checkbox"/> not pleased
2. <input type="checkbox"/> pleased	5. <input type="checkbox"/> pleased
<input type="checkbox"/> not pleased	<input type="checkbox"/> not pleased
3. <input type="checkbox"/> pleased	6. <input type="checkbox"/> pleased
<input type="checkbox"/> not pleased	<input type="checkbox"/> not pleased