Final exam

Listening

- **Listen and complete the table below. Write NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.**

City Bank Customer Service Log

Example	*Answer*
Type of query:	***Term deposits***

Customer name: David **1** .....

Phone: 023 - 561- 055

D.O.B.: 18 / 02 / 1968

Customer's Term Deposit details:

Amount: $18,000

Term: **2** .....

Interest rate: 3.45% per annum

Current Term Deposit interest rates:

1 year 3.65% per annum

2 years **3** ..... % per annum

4 ..... **Term Deposits**

Minimum deposit: $20,000

LIVEWORKSHEETS

Questions 5–10
Complete the table below.
Write NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.

<table>
<tr><td>5 .....
tax rate:</td><td colspan="2">28%</td></tr>
<tr><td>Investment returns</td><td colspan="2">Depend on 6 .....</td></tr>
<tr><td>Term</td><td colspan="2">Effective rate of return</td></tr>
<tr><td>2 years</td><td>Salary
$48,001 – $70,000

3.75% per annum</td><td>Salary
$70,001 –
7 $.....
3.92. % per annum</td></tr>
<tr><td>Minimum investment amount:</td><td colspan="2">$10,000</td></tr>
<tr><td>Hidden charges/fees:</td><td colspan="2">8 .....</td></tr>
<tr><td>Interest payment options:</td><td colspan="2">monthly, 9 ....., 6-monthly, annually</td></tr>
<tr><td>Application options:</td><td colspan="2">online
10 .....
in person</td></tr>
</table>

LIVEWORKSHEETS

Questions 11–15
Choose the correct letter, A, B or C.

11 The September Celebration day is held …

A five times a year to honour the city
B on the park's important birthday
C to remember the history of the park

12 The park was first built in …

A 1955
B 1979
C the 1990s

13 The park still uses …

A a children's play area
B a petting zoo
C two of the early rides

14 The Hurricane roller-coaster is …

A tall and made of wood
B designed for smaller children
C very fast and exciting

15 The rides with a height limit are coded …

A yellow
B blue
C black

LIVEWORKSHEETS

Questions 16–20
Complete the notes below.
Write NO MORE THAN TWO WORDS for each answer.

Food options:

- Italian, Chinese, etc. at the Food Court
- hamburgers, sandwiches, etc. at **16** .....

Special Events:
Parade

- Starts at noon
- On the **17** .....
- Run by final year high school students

Concert

- At the amphitheatre
- Theme: **18** .....
- Starts at 7:00

Safety and Security:

- Ten **19** ..... centres in the park
- Children ask any staff member for help
- Ask security team at the **20** .....

LIVEWORKSHEETS