

## Final exam

### Listening

- Listen and complete the table below. Write NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.

<i>City Bank Customer Service Log</i>	
<i>Example</i>	<i>Answer</i>
Type of query:	<b><u>Term deposits</u></b>
Customer name:	David <b>1</b> .....
Phone:	023 - 561- 055
D.O.B.:	18 / 02 / 1968
<b>Customer's Term Deposit details:</b>	
Amount:	\$18,000
Term:	<b>2</b> .....
Interest rate:	3.45% per annum
<b>Current Term Deposit interest rates:</b>	
1 year	3.65% per annum
2 years	<b>3</b> ..... % per annum
<b>4</b> ..... <b>Term Deposits</b>	
Minimum deposit: \$20,000	

**Questions 5–10**

Complete the table below.

Write NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.

5 .....	28%	
tax rate:		
Investment returns	Depend on 6 .....	
Term	Effective rate of return	
2 years	Salary \$48,001 – \$70,000 3.75% per annum	Salary \$70,001 – 7 \$..... 3.92. % per annum
Minimum investment amount:	\$10,000	
Hidden charges/fees:	8 .....	
Interest payment options:	monthly, 9 ....., 6-monthly, annually	
Application options:	online 10 .....	
	in person	

**Questions 11–15**

Choose the correct letter, A, B or C.

11 The September Celebration day is held ...

- A five times a year to honour the city
- B on the park's important birthday
- C to remember the history of the park

12 The park was first built in ...

- A 1955
- B 1979
- C the 1990s

13 The park still uses ...

- A a children's play area
- B a petting zoo
- C two of the early rides

14 The Hurricane roller-coaster is ...

- A tall and made of wood
- B designed for smaller children
- C very fast and exciting

15 The rides with a height limit are coded ...

- A yellow
- B blue
- C black

**Questions 16–20**

Complete the notes below.

Write NO MORE THAN TWO WORDS for each answer.

**Food options:**

- Italian, Chinese, etc. at the Food Court
- hamburgers, sandwiches, etc. at **16** .....

**Special Events:**

**Parade**

- Starts at **noon**
- On the **17** .....
- Run by final year high school students

**Concert**

- At the **amphitheatre**
- **Theme: 18** .....
- Starts at 7:00

**Safety and Security:**

- Ten **19** ..... centres in the park
- Children ask any staff member for help
- Ask security team at the **20** .....