



# Spotlight 8

## Listening Task 8117

1. You will hear four short dialogues (A-D). Define where these dialogues take place. Use the places (1-5) from the list only once. There is one extra place in the list.

1. dentist's
2. school
3. beauty salon
4. café
5. gym

| A | B | C | D |
|---|---|---|---|
|   |   |   |   |

2. You're going to listen to a man talking about solving problems through effective communication. Listen and for questions 1-4, choose the correct answers

1. Brendan begins by saying that arguments \_\_\_\_\_
  1. can usually be avoided.
  2. can be healthy.
  3. are usually a result of bad communication.
  4. can be solved through good communication.
2. Brendan says you should repeat what someone has said to \_\_\_\_
  1. give you time to think what to say next.
  2. avoid misunderstanding.
  3. show that you've been listening.
  4. make sure you heard correctly.
3. Brendan advises using T messages in order to \_\_\_\_
  1. be more direct.
  2. emphasise your point.
  3. avoid annoying the other person.
  4. encourage the other person to talk.
4. He says a common mistake is \_\_\_\_
  1. not admitting being wrong.
  2. accepting all the blame.
  3. not speaking clearly.
  4. not telling the truth.

