A new customer

T: Travel agent, K: Kad, A: Anita

T: Hello. Can I help you?

K: Hello. Yes. We want to go to Australia.

T: Australia? OK. Have a seat and we'll see what we can do?

A: Thanks. Our daughter's there and we want to go out and do a bit of travelling with her.

T: So. Were you thinking about a _____tour, perhaps?

K: Well, we were, but the problem is that Nicki's already out there I mean, there's not much point paying an airfare for her.

A: We haven't really got a lot of money for this.

K: We just want to travel around out there with her, you know.

T: So you'd prefer to do things on your own?

Be _____ to move around in your own time?

K: Yes

T: You want something not too _____ ..

K: No.

T: ... but you want to book your flights and so on before you go?

K: Yes, that's right. What do you think? What should we do?

T: Well, probably your best _____ is to travel out to Australia Independently, and then once you're there, take a tour run by a local tour operator. Where is your daughter, by the way?

A: In Melbourne.

T: Ah. that's great. There's loads you can do from there. And when exactly did you want to travel

A: Well, ideally on the 20th of _____. We can't really go any earlier.

T: And what about your stay? How long would you want to be away?

A: _____ weeks, we thought. It would be nice to stay longer, but ..

T Three weeks is fine. Now, let's see. Your daughter's in Melbourne, you said?

K: Yes. So, we thought we'd spend a couple of days there at the beginning while we get used to the time_____.

T: Good idea. It's a big difference. It's a bit of a shock for the body clock. So, let's see ." it's MrandMrs .. .?

A: Chodkiewiez.

LIVEWORKSHEETS

T: And have you booked with us before, by any chance?
A: We haven't actually. We were passing and
T: That's no problem, Mrs Chodkiewie.1t was just to see if we had you on the computer. Now, what have we got that might _____ you.

LIVEWORKSHEETS