

A: Listen to the audio from CD1 Track 2 and fill in the blanks with the correct words.

❖ **Car Onboard Computer**

Driver: The fastest (1) _____ to the airport.

GPS: Turn left at the next traffic lights.

Computer: The (2) _____ temperature is 24 degrees Celsius.



❖ **Reservations**

Press one to make a new (3) _____, press two to (4) _____ about a current reservation, or (5) _____ star to (6) _____ the menu.

All of our customer service representatives are now busy with other (7) _____. Your call is very important to us. Please stay on the line.



❖ **ATM** (8) _____ card. Enter your PIN number.

❖ **The Internet**

How often do you check your emails?



I check them (9) _____. How about you?

I check them (10) _____.

B: Answers the questions to check your understanding.

1) Q: What do you do if you want to get money from ATM?

A: _____

2) Q: According to reservations, why do you press one?

A: _____

3) Q: According to reservations, why do you press two?

A: _____

4) Q: According to reservations, why do you press star?

A: _____

5) Q: What does a customer service representative ask you to do if she is now busy?

A: _____

6) Q: How often does a woman check her emails?

A: _____