

Unit 1 A (1 & 2)



Testing your understanding

1 VOCABULARY in a hotel

Complete the words.



- 1 the lift _____ 4 the b _____
 2 a s _____ 5 r _____
 3 a d _____ room 6 the gr _____ fl _____

2 CHECKING IN

a Complete the sentences with words from the list.



have key lift moment right sign spell you

- 1 I have a reservation
- 2 Can you _____ here, please?
- 3 The _____ is over there.
- 4 Thank _____.
- 5 Can you _____ that, please?
- 6 That's _____.
- 7 Here's your _____.
- 8 Just a _____.

b Complete the conversation with the phrases in a.

- A Good evening sir.
 B Hello. 1 I have a reservation. My name's Carl Zimmerman.
 A 2 _____?
 B Z-I-M-M-E-R-M-A-N.
 A Thank you. For three nights?
 B Yes, 3 _____.
 A Can I have your passport, please?
 B 4 _____ Here you are.
 A Thank you 5 _____? Thank you.
 6 _____ It's room 403, on the fourth floor.
 7 _____ Enjoy your stay, Mr Zimmerman.
 B 8 _____.

3 WOULD YOU LIKE..?

Look at the pictures. Complete the conversations.

- | | | |
|-----------|--|---|
| COFFEE | | 1 A Would you like a <u>coffee</u> ?
B Yes, <u>please</u> _____. |
| BEER | | 2 A Would you _____?
B No, <u>thanks</u> _____. |
| COKE | | 3 A Would _____?
B _____. |
| TEA | | 4 A _____?
B _____. |
| WATER | | 5 A _____?
B _____. |
| CHOCOLATE | | 6 A _____?
B _____. |

4 SOCIAL ENGLISH

Complete the missing words in the conversations.

- 1 A Hello?
B Hello, This is David Barnsley
- 2 A Where are you from ?
B I'm from Boston What a _____ you ?
- 3 A Sorry.
B No, pro _____.
- 4 A Hello?
B Is _____ Tom?
- 5 A Are you on holiday?
B No. I'm here on b _____.
- 6 A Is 10:30 OK for you?
B Yes, that's p _____.
- 7 A Would you like another drink?
B No thanks. It's t _____ for bed.