

Making a doctor's appointment

Receptionist: Hi, can I help you?

Patient: Yes, I'd like to make an appointment with the _____ please.

Patient: No, I haven't.

Receptionist: No problem. I'll just get some details from you. Your full _____ please?

Patient: _____

Receptionist: I'm sorry, can you repeat that?

Patient: _____

Receptionist: And your _____ number?

Patient: _____

Receptionist: Great. Is it a standard consultation?

Patient: I'm sorry what did you say?

Receptionist: What is the matter?

Patient: I've got _____.

Receptionist: So, Doctor Aboud is available at _____ today, is that ok?

Patient: Yes, that's good.

Receptionist: Alright, we'll see you at 2.15 then.

Patient: Thank you, bye



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