

LISTEN

UNIT 3: BUY IT!

You will hear a radio interview with Nigel Eastman, a mystery shopper. The interview is in three parts. Listen and answer the questions for each part. Choose a, b, or c.



- Read the options quickly before you hear each part of the interview.
- Don't work on a question when the next part is being spoken.

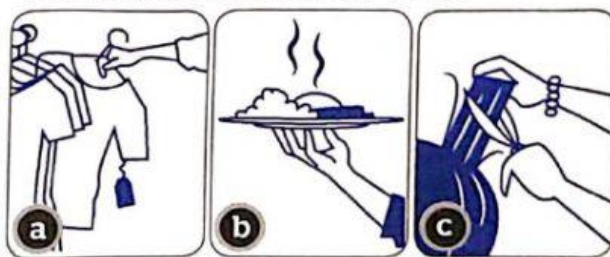
1. What kinds of businesses use mystery shoppers?
 - a. any business that has customers
 - b. only businesses that sell products
 - c. any business that has a problem with its staff
2. What should you do if you want to become a mystery shopper?
 - a. write emails to businesses
 - b. register on a website
 - c. attend a business and customer service course
3. What is true about the job of a mystery shopper?
 - a. It's a full-time job.
 - b. It's a part-time job.
 - c. You can work at weekends only.
4. How long does a typical job at a shop take?
 - a. 30 minutes.
 - b. A few hours.
 - c. It's not mentioned.
5. What happens to the things mystery shoppers buy?
 - a. Mystery shoppers can keep them, but they have to pay for them.
 - b. Companies give you the money for them and you can keep them.
 - c. They have to give them back to the companies.
6. How did the waitress find out Nigel was a mystery shopper?
 - a. She asked his wife.
 - b. She used to be a mystery shopper, too.
 - c. His wife said it by accident.

You will hear people talking in six different situations. For questions 1-6, choose the picture which answers the question correctly.

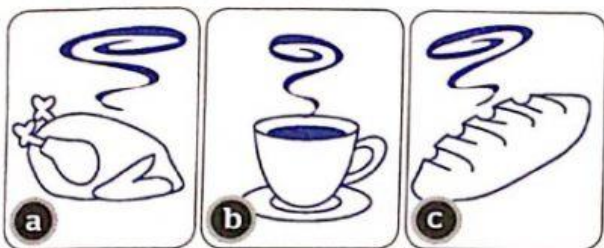
1. How much does the boy pay for the T-shirt?



4. Where does the woman work?



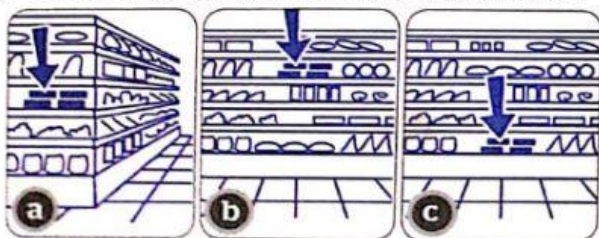
2. What can the man smell?



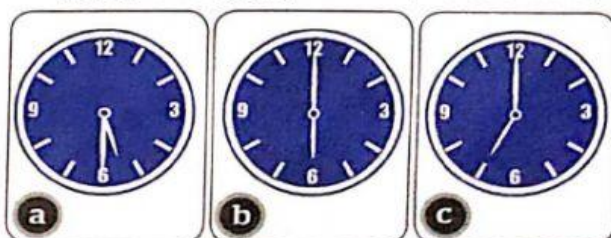
5. What does the girl buy?



3. Where did the man find the chocolate bar?



6. What time does the shop close today?



You will hear people talking in four different situations. For questions 1-4, choose the picture which answers the question correctly.

1. How much discount is there on trainers?



2. Where are the man's keys?



3. How much money does Jenny want to borrow from her brother?



4. Where did the man forget to go?

