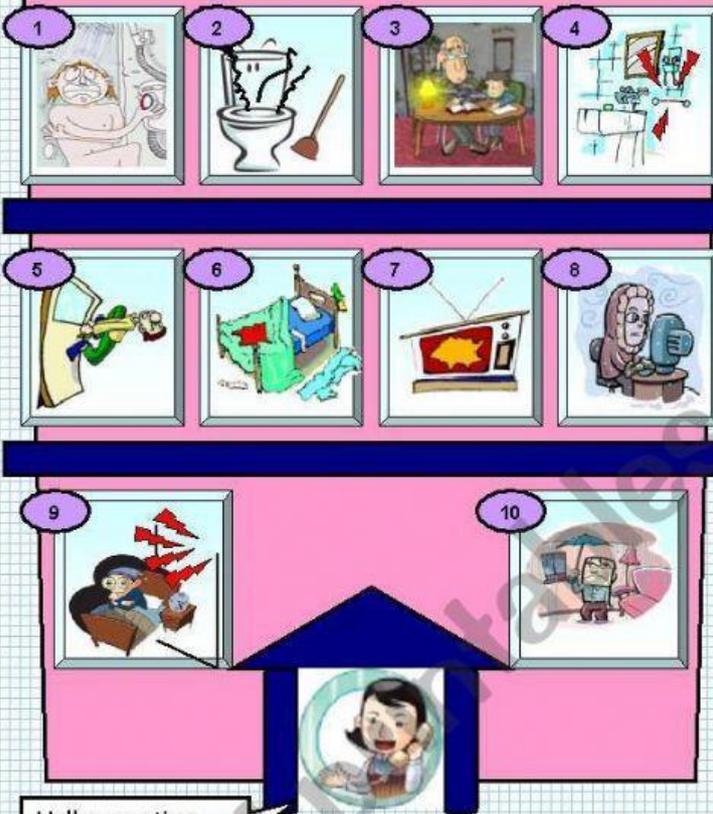


Problems at the hotel ★★



Hello reception,
can I help you?

1. Who calls the receptionist? Write the room number in each speech bubble

Hi! This is room number _____. The toilet is out of order.
Can you send someone to look at it please?

Hello! This is room number _____. My TV is broken.
Can you send someone to fix it?

Hello! I'm calling from room _____. The lights went off.
Do you mind sending someone to fix them?

Hi! This is room number _____. I haven't got any hot water!
Could someone come to have a look at it?

Hello! I'm calling from room _____. There is a big leak from
the ceiling. Do you mind sending someone to fix it?

Hello! I am in room _____ and there is no towel in the
bathroom. Do you mind bringing a towel up to my room?

Good evening! I'm staying in room _____. I can't open the
door. Can someone come to help me, please?

Hi! This is room number _____. My room hasn't been
cleaned. Please send someone to clean it.

Hello! I'm in room _____. I think the heating is not working
and it's very cold. Could you send someone to have a look at it?

Hello! I'm from room _____. The people next door have
really loud music. Could you ask them to turn it down?