

ON THE PHONE – VOCABULARY

What would you do in the following situations?

Fill in the gap with one of the following words or phrases

LEAVE A MESSAGE - HANG UP - BE ENGAGED/BUSY – CALL BACK - DIAL A NUMBER-
DOWNLOAD A RINGTONE – LEAVE A VOICEMAIL- PUT ON THE SPEAKERPHONE- SEND A
TEXT MESSAGE- CREDIT- SPEAK UP- WRONG NUMBER – TOP UP THE PHONE- TAKE A
MESSAGE

1. If you want to change the ringtone on your phone, you should_____
2. A: Hi! Is Rob there?
B: There's no Rob in this house. I'm afraid you've got the _____
3. I need to _____. I haven't got any _____
4. I know you don't want me to call you but I need you to listen to me. Please don't

5. I can't communicate with Mary. Her line is _____. I think I will
leave_____.
6. A: May I speak to Alison, please?
B: She's not at home but if you want I can _____ for her.
A: Ok! In that case I will _____. Please tell her that I will _____
later.
7. Sorry Tom. I can't hear you very well. Can you please _____?
8. Hi Sue. I've got great news. _____ so mum and dad can also hear
what I want to tell you.
9. I'm at the cinema right now. I can't phone my mum because I can't speak out loud but I
can _____ to tell her I'll be home in an hour.
10. Excuse me Sarah. I can't find my glasses and I can't see the numbers on my phone. Can
you _____ for me please. It's 328-774231