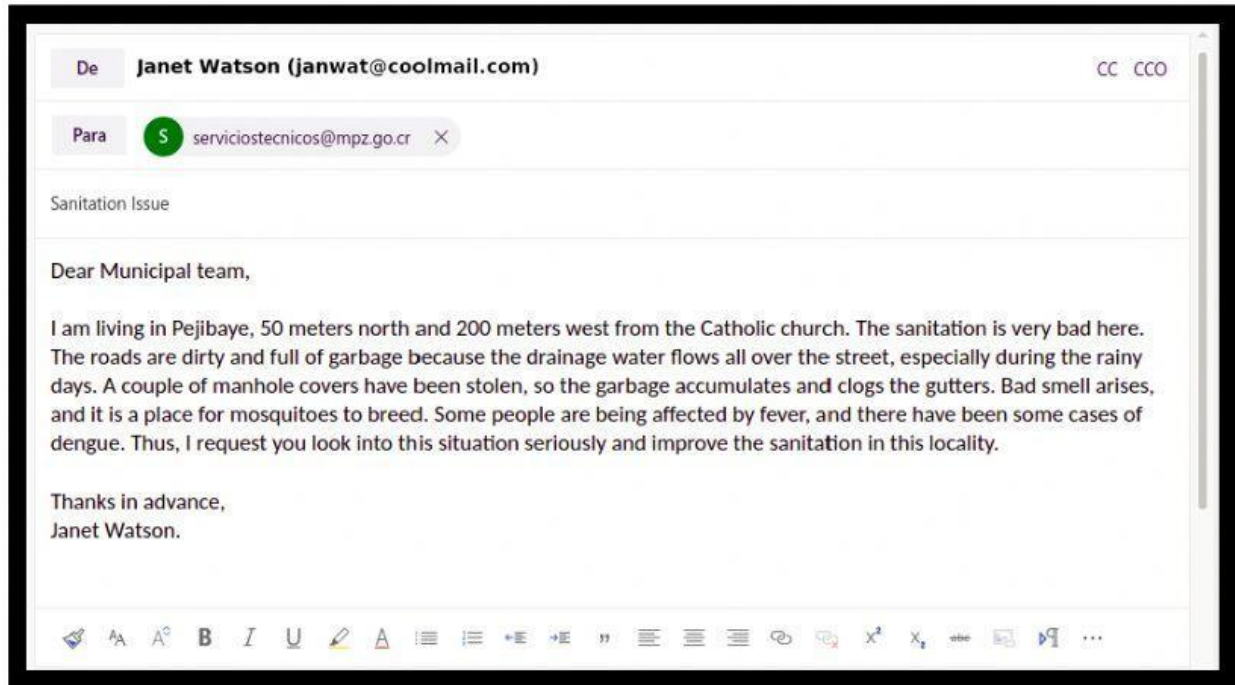


Handout #3: Complaint email.

I. Read the following email and locate the reason why Janet Watson is complaining.



II. Why is Janet Watson complaining? Check the correct answer.

- a. because she lives in Pejibaye and the church makes noise.
- b. because the manholes in her area have covers.
- c. because there are problems with the sanitation system in her area.
- d. because there are mosquitoes.