

Complete the email with the words and phrases in the box.

**directions after that first quite close would like Madam then Kind  
forward tell me**

From: Andrew Marshall

To: hotel

Dear Sir / (1) \_\_\_\_\_,

I am writing to you about my booking at your hotel for next week. I (2) \_\_\_\_\_ to ask if the hotel is far from the station. On the map it looks (3) \_\_\_\_\_, but could you please (4) \_\_\_\_\_ how long it will take me to walk to the hotel. I know that (5) \_\_\_\_\_ I have to walk down to the river and (6) \_\_\_\_\_ go up the hill, but (7) \_\_\_\_\_ I'm not sure which way is best. Please could you send me some easy-to-follow (8) \_\_\_\_\_. I look (9) \_\_\_\_\_ to hearing from you.

(10) \_\_\_\_\_ regards,

Andrew Marshall