

Name: \_\_\_\_\_

Date: \_\_\_\_\_

# WORKPLACE PROBLEMS

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|---|---------------------------|
| 1. Disagreement or discord between people with respect to goals, values, or attitudes. (2 words).   | A. Bullying               |
| 2. The use of force, coercion, hurtful teasing or threat, to abuse, aggressively dominate or intimidate. The behaviour is often repeated and habitual.  | B. Discrimination         |
| 3. Illegal behaviour towards a person that causes mental or emotional suffering, which includes repeated unwanted contacts without a reasonable purpose, insults, threats, touching, or offensive language. | C. Nepotism               |
| 4. Casual or unconstrained conversation or reports about other people, typically involving details that are not confirmed as being true.  | D. Communication problems |
| 5. Refers to misunderstandings and misinterpretation of other people's meanings while talking. (2 words)  | E. Job satisfaction.      |
| 6. The unjust or prejudicial treatment of different categories of people, especially on the grounds of race, age, sex, or disability.   | F. Low motivation         |
| 7. Absence or reduction of the driving force to pursue and satisfy one's needs and/or obligations.  | G. Favouritism            |
| 8. An individual's emotional response to his or her current job condition.  | H. Interpersonal conflict |
| 9. Preferential treatment someone or some group in the workplace for reasons outside of their job performance.  | I. Gossip                 |
| 10. The practice among those with power or influence of favouring relatives or friends, especially by giving them jobs.   | J. Harassment             |