

Name: _____

Date: _____

WORKPLACE PROBLEMS

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|---|---------------------------|
| 1. Disagreement or discord between people with respect to goals, values, or attitudes. (2 words). | A. Bullying |
| 2. The use of force, coercion, hurtful teasing or threat, to abuse, aggressively dominate or intimidate. The behaviour is often repeated and habitual. | B. Discrimination |
| 3. Illegal behaviour towards a person that causes mental or emotional suffering, which includes repeated unwanted contacts without a reasonable purpose, insults, threats, touching, or offensive language. | C. Nepotism |
| 4. Casual or unconstrained conversation or reports about other people, typically involving details that are not confirmed as being true. | D. Communication problems |
| 5. Refers to misunderstandings and misinterpretation of other people's meanings while talking. (2 words) | E. Job satisfaction. |
| 6. The unjust or prejudicial treatment of different categories of people, especially on the grounds of race, age, sex, or disability. | F. Low motivation |
| 7. Absence or reduction of the driving force to pursue and satisfy one's needs and/or obligations. | G. Favouritism |
| 8. An individual's emotional response to his or her current job condition. | H. Interpersonal conflict |
| 9. Preferential treatment someone or some group in the workplace for reasons outside of their job performance. | I. Gossip |
| 10. The practice among those with power or influence of favouring relatives or friends, especially by giving them jobs. | J. Harassment |