

911 Emergency Calls **(Video – Question Part 2)**



Instructions: Watch the video and answer the questions.



Call Number One

1. Who was injured?
2. What is the address of the restaurant?
3. Does she need:
 - a. the police
 - b. the fire department
 - c. an ambulance
4. Where should she take the people who are in the building?



Call Number Two

1. What will the police do?
2. What is the address where the caller is?
3. What does the dispatcher tell the man to do?

Call Number Five – Listen to the video. Fill in the missing words.



Dispatcher: 911?
Woman: There's _____ in my _____.
Dispatcher: Are you _____, Ma'am?
Woman: Yes, _____. I need _____.
Dispatcher: Ok. The _____ are on their way, Ma'am. _____
_____ to _____ on the line until they get there.
Woman: Alright. But, _____, hurry.
Dispatcher: _____ will be _____ in just _____.
_____. Just _____ with me, and
_____ will be alright.

(Later)

Woman: Operator.
Dispatcher: Yes, I'm _____.
Woman: _____ while I went to
_____.
Dispatcher: Then the _____ are there _____.
Woman: _____, _____.
Dispatcher: And have they found _____?
Woman: _____, and _____ so foolish. It was just _____.
Dispatcher: Better safe than sorry.
Woman: _____ for being _____.
Dispatcher: It's _____ to help you. You have _____.
Woman: Good night.
Dispatcher: Good night.