

Name _____

Class _____

English for International Tourism Pre-Intermediate Unit Test 6A

Answer all 40 questions. There is one mark per question.

GRAMMAR: COUNTABLE AND UNCOUNTABLE NOUNS

Complete the sentences. Choose a), b), c) or d). – means no quantifier is needed.

- 1 Did you reserve _____ table for tomorrow night?
a) – b) a c) any d) much
- 2 _____ people came to our party last week.
a) Much b) Any c) Lots of d) A
- 3 Would you like _____ sugar in your coffee?
a) some b) much c) many d) an
- 4 I ordered _____ omelette for my lunch.
a) a b) an c) some d) lots of
- 5 We'd like an apple juice and _____ lemonade, please.
a) many b) much c) a d) any
- 6 Could you get me _____ chocolate from the shop?
a) – b) many c) some d) much
- 7 Alison never drinks _____ coffee after midday.
a) many b) lots of c) some d) –
- 8 Nina doesn't eat _____ salt. She says it's bad for your health.
a) much b) an c) a d) many
- 9 Are there _____ passengers on our flight?
a) much b) some c) a lot of d) a
- 10 We don't have _____ reservations for Tuesday.
a) any b) much c) a lot d) an

- 11 Do you have _____ prawn sandwiches?
a) a b) – c) much d) any
- 12 It tastes as if there is _____ garlic in this dish.
a) much b) lots of c) a d) many
- 13 I'm sorry but we don't have _____ crab left.
a) many b) any c) an d) –
- 14 Greg always eats _____ fruit after a meal.
a) much b) – c) many d) a

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VOCABULARY: FOOD AND BEVERAGE

Read the descriptions relating to food and drink. Complete them with an appropriate word. You have the first letter of each word to help you.

- 1 B _____ is the meat from a cow.
- 2 The fish is m _____ in ginger, lime juice and dill.
- 3 A v _____ is someone who does not eat meat or fish.
- 4 S _____ food has a good flavour, and is salty rather than sweet.
- 5 L _____ is the meat from a young sheep.
- 6 S _____ is the British English word for napkin.
- 7 M _____ is a thick white sauce made from eggs.
- 8 The steak is s _____ with potatoes and a green salad.
- 9 A v _____ is someone who does not any animal product.
- 10 Our cod is c _____ in breadcrumbs then deep fried.
- 11 M _____ are a type of small shellfish with a black shell.
- 12 R _____ food usually contains a large amount of cream or butter.
- 13 T _____ meat is soft. It is easy to cut and eat.
- 14 D _____ is the meat from a water bird with short legs and a wide beak.

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PROFESSIONAL SKILLS: MEETING CUSTOMERS' NEEDS

Complete the gaps (1–12) in the advice below using the words in the box. Use each word once.

anticipate around available choices flexible ingredients
knowledgeable positive prepared questions watch unique

Useful advice on how to meet customers' needs:

- Be proactive – try to ¹ _____ the customer's needs.
- Be available – ² _____ each table in your station and be ³ _____ within a minute or two if a customer needs something.
- Be ⁴ _____ – some customers ask a lot of ⁵ _____ and want suggestions to help them make their ⁶ _____. Make sure you know the ⁷ _____ of the dishes and how they are ⁸ _____.
- Be ⁹ _____ – some customers have special diets or ¹⁰ _____ tastes. Show the customer that you can work ¹¹ _____ their diets and tastes, and respond to requests with a ¹² _____ attitude.

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TOTAL / 40