

5 At the airport

Get ready!

- ① Before you read the passage, talk about these questions.

- 1 What are some different places in the airport?
- 2 What do people do while they wait at the airport?



1 arrivals terminal



2 departures terminal



Finding Your Way in an Airport


An airport is a confusing place. Many people fly in from other cities and they enter through the **arrivals terminal**. Then, they pick up their bags at the **baggage claim**.

Other **passengers** use the **departures terminal** to fly out from the airport. First, they check in. Then, they pass a security screening. Sometimes, a **security screening** takes a long time.

Some people get hungry at the airport, so they eat at the **food court**. Others buy presents at the **duty-free shop**.

Each plane departs from a specific **gate**. All passengers check their **boarding passes** for the gate number. Some people arrive early at the gate. It is before the **boarding time** and they relax in the **departure lounge**.

Reading

- 2  Listen and read the article from a travel guide, and then mark the following statements as true (T) or false (F).

- 1 ☐ A passenger is hungry so he buys food at the baggage claim.
- 2 ☐ Passengers always pass through the security screening quickly.
- 3 ☐ The boarding pass shows the gate number.

Vocabulary

- 3 Check (✓) the sentence that uses the underlined parts correctly.

- 1 ☐ A A man wants to buy food so he goes to the arrivals terminal.
☐ B The passengers at the departure lounge are relaxing.
- 2 ☐ A To leave a city, a man uses the departure terminal.
☐ B A couple buys gifts. They are checking in.
- 3 ☐ A Alison talks to another passenger on the plane.
☐ B Andrew picks up his baggage at the gate.

- 4 Complete the sentences. Fill in the blanks with the correct words from the word bank.

word BANK

food court baggage claim
security screening boarding time
flies in gate duty-free shop

- 1 Lisa buys a gift for her mother at the _____.
- 2 Hailey and John look for their bags at the _____.
- 3 Samantha's plane leaves from _____ twenty-seven.
- 4 Michael is hungry so he buys food at the _____.
- 5 Lily goes to her gate because it is almost _____.
- 6 Meredith waits at the arrivals terminal when her mother _____ from Berlin.
- 7 Mary and Chris take a long time to pass through the _____.

- 5 Listen and read. How many types of terminal are there?

Listening

- 6 Listen to a conversation between a traveler and an airport employee. Then answer the questions.

- 1 Why does the security screening take a long time?
A some passengers need to check-in
B airport workers want to keep everyone safe
C passengers need to eat before the screening
D airport workers are not sure what to do
- 2 What does the passenger probably do next?
A go to the gate C check-in
B go to the food court D board the plane

- 7 Listen again. Fill in the blanks.

Traveler: Excuse me. Do you
1 _____ here?

Airport Employee: Yes. How can I 2 _____
you?

Traveler: I have a 3 _____ to
Barcelona today. But I'm not
sure what to do.

Airport Employee: Well, first, you have to
4 _____.
Then, you have to go through
the security screening.

Traveler: Does the 5 _____ take a
long time?

Airport Employee: Sometimes. The 6 _____
_____ check all of the
passengers. They don't want to
let anything dangerous on the
plane.

Traveler: Then where do I go?

Airport Employee: On your boarding pass, there's a
7 _____.
Your plane leaves from that
departure gate. Get there
before the 8 _____.

Speaking

- 8 With a partner, act out the roles below, based on the dialogue from Task 7. Decide who Student A and Student B are. Then switch roles.

USE LANGUAGE SUCH AS:

Do you work here?

First, you have to ...

Then where do I go?

Student A: You are a traveler and you are at the airport. Ask Student B questions about:

- His or her job
- Where to go in the airport
- Where to find gate information

Student B: You are an airport worker. Answer Student A's questions.

Writing

- 9 Use the dialogue in Task 8 to write instructions to passengers departing from the airport.

Don't Get Lost!

How to Get To Your Airplane

- 1 First, _____
- 2 Next, _____
- 3 Shop or eat at the _____
- 4 Look at your boarding pass to find your

- 5 Wait in the _____