

5 At the airport

Get ready!

1 Before you read the passage, talk about these questions.

- 1 What are some different places in the airport?
- 2 What do people do while they wait at the airport?

1 arrivals terminal



2 departures terminal



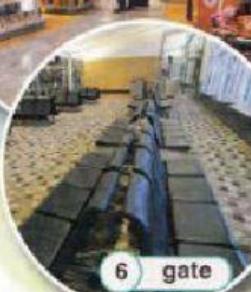
3 baggage claim



4 duty-free shop



5 food court



6 gate

Reading

Finding Your Way in an Airport

An airport is a confusing place. Many people fly in from other cities and they enter through the **arrivals** terminal. Then, they pick up their bags at the **baggage** claim.

Other **passengers** use the **departures** terminal to fly out from the airport. First, they check in. Then, they pass a security screening. Sometimes, a **security** screening takes a long time.

Some people get hungry at the airport, so they eat at the **food court**. Others buy presents at the **duty-free shop**.

Each plane departs from a specific **gate**. All passengers check their **boarding passes** for the gate number.

Some people arrive early at the gate. It is before the **boarding** time and they relax in the **departure lounge**.

Reading

2 Listen and read the article from a travel guide, and then mark the following statements as true (T) or false (F).

- 1 A passenger is hungry so he buys food at the baggage claim.
- 2 Passengers always pass through the security screening quickly.
- 3 The boarding pass shows the gate number.

Vocabulary

3 Check (✓) the sentence that uses the underlined parts correctly.

- 1 A A man wants to buy food so he goes to the arrivals terminal.
- B The passengers at the departure lounge are relaxing.
- 2 A To leave a city, a man uses the departure terminal.
- B A couple buys gifts. They are checking in.
- 3 A Alison talks to another passenger on the plane.
- B Andrew picks up his baggage at the gate.

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4 Complete the sentences. Fill in the blanks with the correct words from the word bank.

Word BANK

food court **baggage claim**
security screening **boarding time**
flies in **gate** **duty-free shop**

- 1 Lisa buys a gift for her mother at the _____.
- 2 Hailey and John look for their bags at the _____.
- 3 Samantha's plane leaves from _____ twenty-seven.
- 4 Michael is hungry so he buys food at the _____.
- 5 Lily goes to her gate because it is almost _____.
- 6 Meredith waits at the arrivals terminal when her mother _____ from Berlin.
- 7 Mary and Chris take a long time to pass through the _____.

5 Listen and read. How many types of terminal are there?

Listening

6 Listen to a conversation between a traveler and an airport employee. Then answer the questions.

- 1 Why does the security screening take a long time?
A some passengers need to check-in
B airport workers want to keep everyone safe
C passengers need to eat before the screening
D airport workers are not sure what to do
- 2 What does the passenger probably do next?
A go to the gate C check-in
B go to the food court D board the plane

7 Listen again. Fill in the blanks.

Traveler: Excuse me. Do you 1 _____ here?

Airport Employee: Yes. How can I 2 _____ you?

Traveler: I have a 3 _____ to Barcelona today. But I'm not sure what to do.

Airport Employee: Well, first, you have to 4 _____. Then, you have to go through the security screening.

Traveler: Does the 5 _____ take a long time?

Airport Employee: Sometimes. The 6 _____ check all of the passengers. They don't want to let anything dangerous on the plane.

Traveler: Then where do I go?

Airport Employee: On your boarding pass, there's a 7 _____. Your plane leaves from that departure gate. Get there before the 8 _____.

Speaking

8 With a partner, act out the roles below, based on the dialogue from Task 7. Decide who Student A and Student B are. Then switch roles.

USE LANGUAGE SUCH AS:

Do you work here?

First, you have to ...

Then where do I go?

Student A: You are a traveler and you are at the airport. Ask Student B questions about:

- His or her job
- Where to go in the airport
- Where to find gate information

Student B: You are an airport worker. Answer Student A's questions.

Writing

9 Use the dialogue in Task 8 to write instructions to passengers departing from the airport.



Don't Get Lost!

How to Get To Your Airplane

- 1 First, _____
- 2 Next, _____
- 3 Shop or eat at the _____
- 4 Look at your boarding pass to find your _____
- 5 Wait in the _____