

Polite Phrases and Greetings Worksheet

Part A: Look at the picture and select which polite phrase you should use.



1. Sorry

Please

Thank you

2. Thank you

Excuse me

Sorry

3. Excuse me

Please

Thank you

4. Thank you

Excuse me

Please

Part B: Read the sentence and decide which polite phrase or greeting is best to use.

1. _____, it's nice to meet you. My name is Jane.

2. I'm _____, I can't drive you to the store today.

3. _____, can you please tell me where the bank is?

4. _____ Susan, how are you today?

5. _____, this is a beautiful gift.

6. Could you _____ help me move this box?

7. I am _____ I can't help you right now.

8. _____, I will see you tomorrow.

9. _____, could you please repeat that, I didn't hear you?

10. It was so nice of you to lend me your car - _____.

Part C: Drag the sentences into the correct spot for the conversation to be correct.

That's okay – have a great day!

Sorry, but I have to go now, goodbye.

Welcome Anna. Please let me know if I can help you with anything.

Thank you. I really appreciate that.

Hello John, my name is Anna. It is my first day today.

Good afternoon, my name is John. What is your name?

